This bi-monthly bulletin covers literature relating to clinical governance, with a section devoted to patient safety, and should be of interest to a variety of NHS staff. It is intended as an information tool to help you keep up to date with developments in your area of clinical expertise and interest. It is not an expression of organisational policy. The inclusion of a guideline, system, tool or similar in this newsletter does not imply that it is used, or should be implemented, within NHS Greater Glasgow and Clyde.

Many of the following articles are available online via the NHS Scotland Knowledge Network. Please use the links where provided and your ATHENS password. A complete list of available online journals and registration for ATHENS can be found at [www.knowledge.scot.nhs.uk](http://www.knowledge.scot.nhs.uk/).

If the article you require is not available via the NHS Scotland Knowledge Network and you would like to request a print copy, please submit your request online at [www.quest.scot.nhs.uk](http://www.quest.scot.nhs.uk).

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Compiled by:
Laura McVean
Assistant Librarian
Stobhill Library, New Stobhill Hospital, 133 Balornock Road, Glasgow, G21 3UW
Phone: 0141 355 1684; Fax: 0141 355 1772; Email: laura.mcvean@ggc.scot.nhs.uk
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## Journal Articles

### Evidence-Based Practice

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### Information Systems and Technology

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**Infection Control**


**Patient Experience**


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Patient Safety and Clinical Risk Management

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Howard, Rachel; Rodgers, Sarah; Avery, Anthony J.; Sheikh, Aziz. (2014) *Description and process evaluation of pharmacists' interventions in a pharmacist-led information technology-enabled multicentre cluster randomised controlled trial for reducing medication errors in general practice (PINCER trial)*. International Journal of Pharmacy Practice, 22 (1), 59-68. Check for full text availability.


Roland, D., Oliver, A., Edwards, E.D., Mason, B.W. & Powell, C.V. (2014) *Use of paediatric early warning systems in Great Britain: has there been a change of practice in the last 7 years?*. Archives of Disease in Childhood, 99 (1), 26-29. Check for full text availability.


Quality Assessment and Improvement

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Resource Effectiveness

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Service Design, Evaluation and Improvement

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Staff Roles, Skills and Effectiveness


Recent Publications

Building a culture of candour: a review of the threshold for the duty of candour and of the incentives for care organisations to be candid
Royal College of Surgeons of England
http://www.rcseng.ac.uk/policy/duty-of-candour-review (20.3.14)

Effective networks for improvement: developing and managing effective networks to support quality improvement in healthcare
The Health Foundation
http://www.health.org.uk/publications/effective-networks-for-improvement/ (20.3.14)

Evaluation of the Family Nurse Partnership Programme in NHS Lothian, Scotland
Scottish Government
http://www.scotland.gov.uk/Publications/2014/02/6499 (20.3.14)

HEI annual report 2012-2013: report on standard of cleanliness, hygiene and infection control in hospitals and services in NHSScotland: October 2012 – September 2013
Healthcare Improvement Scotland

Helping measure person-centred care: a review of evidence about commonly used approaches and tools to measure person-centred care
The Health Foundation

Medical revalidation: from compliance to commitment
The King’s Fund
http://www.kingsfund.org.uk/publications/medical-revalidation (20.3.14)
Patient experience in adult NHS services: evidence update February 2014
NICE
https://www.evidence.nhs.uk/evidence-update-52 (20.3.14)

The Francis Report: one year on - the response of acute trusts in England
The Nuffield Trust
http://www.nuffieldtrust.org.uk/publications/francis-inquiry-one-year-on (20.3.14)

Regulating quality and safety of health and social care: international experiences
RAND Corporation
http://www.rand.org/pubs/research_reports/RR561.html (20.3.14)

Ripping off the sticking plaster: whole-system solutions for urgent and emergency care
NHS Confederation
http://www.nhsconfed.org/Publications/reports/Pages/ripping-off-the-sticking-plaster.aspx (20.3.14)

Setting the direction for nursing and midwifery education in Scotland: the strategic aims from the current chief nursing officer’s education review
Scottish Government
http://www.scotland.gov.uk/Publications/2014/02/4112 (20.3.14)

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Sources checked for this bulletin:

Newsletters: Health Management and Policy Alert (produced by The King's Fund)
Websites: Scotland’s Health on the Web (SHOW), Healthcare Improvement Scotland