2016/17 Annual Review

**Scottish Government**
- Shona Robison
  *Cabinet Secretary for Health and Sport*
- Paul Gray
  *Director General Health and Social Care and Chief Executive NHS Scotland*
- Alan Hunter
  *Director of Performance and Delivery*
- Christine McLaughlin
  *Director for Health Finance*
- Alison Taylor
  *Head of Integration*

**NHS Greater Glasgow & Clyde**
- John Brown CBE
  *Chairman*
- Jane Grant
  *Chief Executive*
- Dr Jennifer Armstrong
  *Medical Director*
- Dr Margaret McGuire
  *Nurse Director*
- Mark White
  *Finance Director*
- Dr Linda de Caestecker
  *Director of Public Health*
2016/17 Annual Review

Today’s Structure

• Key Achievements and Challenges
• Look Ahead
• Questions and Answers
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Themes

• Person Centred
• Safe
• Effective
Person Centred

• Person Centred means providing healthcare in partnership with people using our services

• Working in partnership with service users

• Person-Centred Health and Care Programme
Person Centred

• Tackling Inequalities

• Listening to our patients, carers and relatives:
  - Extended our visiting times
  - Created new menu’s
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Safe

Key Achievements:

• Scottish Patient Safety Programme
• Infection Control Compliance
• Hand Hygiene Compliance
Challenges:

- Hospital and Community Acquired Infections
- Healthcare Environment Inspections
- Older People In Acute Hospitals

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Effective

Key Achievements:

• Public Health
• Child and Adolescent Mental Health
• Antenatal Care
• 18 week Referral To Treatment
• IVF Treatment
• Financial Balance
• Capital Investment Programme
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Effective
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Effective
Effective

Challenges:

• Scheduled Care
  - Treatment Time Guarantee
  - New Outpatient Waits

• Unscheduled Care
  - Accident and Emergency patients waiting less than four hours from arrival to treatment, admission, discharge or transfer
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Effective Challenges:

• Cancer Waiting Times
  - 31 days from decision to treat to first treatment.
  - 62 days of urgent referral with a suspicion of cancer to treatment.
Looking Ahead

• We will continue:
  – To deliver and develop our services in partnership with those who use them
  – Our commitment to patient centred care
  – To address Inequalities
  – Integrating Adult Health and Social Care
  – Our work to achieve financial balance
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