PERFORMANCE AT A GLANCE: 2016-17 LOCAL DELIVERY PLAN STANDARDS

As at March 2017, our performance against the 2016-17 Local Delivery Plan Standards was as follows:

- 89.7% of our patients were treated within 18 weeks of Referral To Treatment against a target of 90%.
- NHSGG&C continued to exceed the 90% drug and alcohol waiting times target with 96.8% of patients referred to treatment seen within three weeks.
- We achieved the C Difficile Infections reduction target during 2016-17.
- The number of MRSA/MSSA Bacteraemia cases was above target.
- 83.3% of patients referred urgently with a suspicion of cancer began treatment within 62 days of receipt of referral and 93.9% of our patients diagnosed with cancer began treatment within 31 days against a target of 95%.
- 98.0% of patients referred to Child and Adolescent Mental Health Services started treatment within 18 weeks of referral.
- 94.7% of all patients referred for a psychological therapy started treatment within 18 weeks of referral exceeding the target of 90%.*
- We delivered a total of 12,965 alcohol brief interventions against the planned number of 13,086 interventions.
- NHS Greater Glasgow & Clyde (NHSGG&C) remained in financial balance and met the cash efficiency target whilst at the same time delivering on a range of major service developments and improvements.
- Performance in relation to accident and emergency four hour wait remains challenging reporting 90.7% of patients waiting four hours or less at March 2017.
- 86.2% of our new outpatients waited less than 12 weeks from referral to a first outpatient appointment.
- 100% of eligible patients were screened for IVF treatment within 12 months exceeding the target of 90%.
- 87.1% of mums-to-be had booked for an antenatal care appointment at 12 weeks gestation exceeding the 80% target, our lowest performing quintile (SIMD 1) also exceeded 83.5% of mums booking.
- Our rate of sickness absence across NHSGG&C was 5.49%, above the 4% target and above NHSScotland’s position of 5.13%.
- There were a total of 1,904 successful smoking quits at three months post quit from our 40% most deprived areas. Our performance represents 95% of our annual target of 2,005. Our performance is also above the Scottish average of 83% successful quits.

*It should be noted data is only 20-30% complete due to the migration to a new performance management system.