2017/18 Annual Review

• Jeane Freeman MSP  
  Cabinet Secretary for Health and Sport

• Malcolm Wright  
  Director General Health and Social Care and Chief Executive NHS Scotland

• John Connaghan  
  Chief Performance Officer of NHS Scotland and the Government’s Director of Delivery and Resilience

• John Brown  
  Chairman

• Jane Grant  
  Chief Executive

• Dr Jennifer Armstrong  
  Medical Director

• Dr Linda de Caestecker  
  Director of Public Health

• Dr Margaret McGuire  
  Nurse Director

• Mark White  
  Finance Director
Today’s Agenda

Achievements and Challenges

Moving Forward Together

Questions and Answers
Our Aims

Better Care

Better Health

Better Value

Better Workplace
What We Do

Population **1.14 Million**

1,200 care experience conversations

‘What matters to me’

496,000 emergency attendances

144,000 emergency admissions

Annual Budget **£3.4 Billion**

39,000 Staff

Over 1,000,000 outpatients

215,000 inpatients

7,500,000 GP attendances

14,500 births
Our Priorities

- **Increasing** the Pace of Integration of Health and Social Care
- **Improving** Access and Waiting Times
- **Investing** in Mental Health Services
- **Modernising** Primary Care

**Stakeholder Engagement**
Better Care

• ‘The Pursuit of Excellence’- Our Healthcare Quality Strategy
• ‘Must Do With Me’- Conversations with patients, service users and carers
• Mental Health Distress Response - A new pathway for vulnerable patients
• ‘Helping us Grow Group’- A partnership with parents
The Challenges:

Scheduled Care
- Inpatient treatment times
- New Outpatient appointments
- Cancer waiting times to treatment

Unscheduled Care
- Accident and Emergency waiting time
- Out of Hours services
Better Health

• ‘Turning the Tide’ – Our Public Health Strategy
• Smoking Cessation
• Alcohol Interventions
• Health Promoting Health Service
Better Health

The Challenges:

- Health Inequalities
- Obesity
- Drug and Alcohol Addictions
- Physical Activity
Better Value

- Financial Balance
- Capital Investment Programme
- Financial Improvement Programme
- ‘Small Change Matters’
The Challenges:

• Reducing variation
• Eliminating waste
• Improving productivity
• Increasing efficiency
Better Workplace

- Staff Health Strategy
- Releasing Potential Campaign
- Employment opportunities
- Modern Apprentices
Better Workplace

The Challenges

• Redesigning roles
• Ageing workforce
• Recruiting to key specialties
• Reducing levels of sickness absence
Looking Ahead

We will continue to:

• Deliver accessible, safe, high quality and person centred care

• Work in partnership with our patients, our public, our staff and our delivery partners

• Address inequalities

• Focus on waiting times and value for money
Have Your Say

Public engagement sessions at local level

What do you think of the direction of travel set out in the MFT Vision?

What matters most to you when using health and social care services?

Do you recognise the challenges we face and the need to change?
## Up Coming Events

<table>
<thead>
<tr>
<th>Date</th>
<th>Area</th>
<th>Time</th>
<th>Venue</th>
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</thead>
<tbody>
<tr>
<td>13/3/19</td>
<td><strong>West Dunbartonshire</strong></td>
<td>0930 - 1230</td>
<td>Alexandria Community Centre</td>
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<tr>
<td>19/3/19</td>
<td><strong>West Dunbartonshire</strong></td>
<td>0930 - 1230</td>
<td>Clydebank Town Hall</td>
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<tr>
<td>25/3/19</td>
<td><strong>Inverclyde</strong></td>
<td>1000 - 1300</td>
<td>Tontine Hotel</td>
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<tr>
<td>5/4/19</td>
<td><strong>East Dunbartonshire</strong></td>
<td>0930 - 1200</td>
<td>Bishopbriggs War Memorial Hall</td>
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<tr>
<td>5/4/19</td>
<td><strong>East Dunbartonshire</strong></td>
<td>1330 - 1600</td>
<td>Bearsden Community Hub</td>
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Finding Out More

Dedicated website:
www.movingforwardtogetherggc.org
Thank you for attending today