Welcome to our ward...

We welcome and encourage your involvement and support to provide comfort to your family member/ friend. The following information aims to help keep you, patients and staff as safe as possible.

Before entering the ward please read the following messages:

1. **Before entering the ward you must:**
   - Wear a **face covering/mask** unless you are exempt
   - Use hand sanitiser when entering and on leaving the ward and after touching any furniture or equipment
   - Maintain the recommended distance from others.

2. **It is essential you do not visit if:**
   - You are feeling unwell or have any symptoms of COVID-19
   - You have a persistent cough, loss of taste or smell, flu like symptoms or fever
   - You are self-isolating because you have been in contact with anyone suspected as having, or has tested positive for COVID-19, in the past 14 days?

3. **Before Visiting your relative or friend:**
   - Please let us know you are here before approaching the person you are here to visit

4. **Safety and Privacy:**
   - Sometimes we may need to ask you to leave the ward temporarily, to ensure **privacy, safety, space** and **rest** for patients.

5. **If you need additional help or information:**
   - Please approach a member of the ward team who will be happy to help you.

Your help and assistance with all of the above is gratefully appreciated.