Outcomes

By end of June 2022 all AHP services in NHSGGC will be able to evidence their use of QI tools and theory in routine practice

Outcome measures:

- Evidence of QI activity in 1:1 meetings with AHPD
- Increased numbers of Staff with formal QI training

Primary Drivers

- Infrastructure to support QI data collection
- Create a culture for using QI across all AHP services in NHSGGC
- Enhance Knowledge and Skills of Staff in QI Methodology
- Build a culture of continuous improvement
- Increase Capacity of QI trained AHP Staff

Secondary Drivers

- IT infrastructure
- Data recording and extraction
- Dashboards
- Standardisation of datasets and data collection methods
- Engender culture of constant evaluation of pathways and outcomes.

- Celebrate and share successful QI projects across all professions
- Strong QI leadership
- Use QIP learning event to share success and generate interest in QI
- TURAS reviewers to discuss QI at PDRs
- Add use of QI methodology to AHP job descriptions
- Each service to identify a QI person to support use of QI

- Increase staff understanding of QI methodology and its relevance to clinical care and practice
- Use NHSGGC AHP QIP Alumni to carry out future projects and progress to practitioner level
- All Staff should complete TURAS QI online modules

- Shift culture from ‘right first time’ to embracing failure as a learning opportunity
- Encourage no blame culture
- Show value of reporting incidents and near misses.
- Increase culture of Accountability

- Develop a network of QI trained AHP staff to act as champions and mentors to new QI trainees
- Use existing NHSGGC AHP Quality Improvement program to increase capacity at Foundation Level
- Develop a number of AHPs trained to Leadership level in QI methodology.