Emergency contacts list

- **Accident and Emergency Department** – your nearest accident and emergency department is located within Glasgow Royal Infirmary, 84 Castle Street, Glasgow G4 0SF
- **NHS 24** provides a national telephone health and information service 24 hours a day, 365 days a year. It also provides details of local General Practitioners (GPs), dental and pharmacy services in your area. You can contact NHS 24 by phone on 08454 24 24 24
- **GP Out-of-Hours services** – If you need general medical advice outwith normal surgery hours please phone NHS 24 on 08454 24 24 24. The GP Out-of-Hours service for East Glasgow is based at Easterhouse Community Health Centre before midnight and Stobhill Hospital after midnight
- **Social Work Standby Service** – Social Work Services operate an emergency out-of-hours service from 4.45pm to 8.45am Monday to Thursday and from 3.55pm Friday to 8.45am Monday, phone 0800 811 505

If you require this document in a different format for example large print, audio cassette or language other than English please phone 0141 277 7450.
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Your guide to local community based health and care services in East Glasgow

About this guide

This guide provides information about your local health and social care services. It also tells you how to get and make best use of these.
Introduction
Director, East Glasgow Community Health and Care Partnership

East Glasgow Community Health and Care Partnership (CHCP for short) is one of five area-based organisations that have been introduced across Glasgow to manage most local community-based health and social care services. The CHCP will improve the way your community health and social care services are organised and delivered. These services will continue to be provided in local health centres, clinics, social work offices and community settings across East Glasgow. These include services provided by health visitors, social workers, social care workers, district nurses, school nurses, occupational therapists, physiotherapists, dieticians, podiatrists (foot care specialists) and community development workers. The CHCP will also be responsible for many services already delivered jointly by health and social work staff. These include services for children, older people, people with a learning or physical disability, people with mental health problems and people with addiction problems. In addition, the CHCP will work closely with local doctors (GPs), pharmacists, dentists and opticians.

The CHCP will develop closer partnerships between community health, social care and specialist hospital based services. It will also play an important part in improving the health and well-being of local people by working closely with community planning partners, local housing, leisure and education services, community and voluntary organisations and organisations responsible for training and employment to support a wide range of health improvement programmes.

It is most important that the CHCP works together with the communities of East Glasgow to tackle health inequalities. In the first year we will also be working to make sure that the people who use our services, carers, members of the public, community and voluntary bodies and staff have a voice in the design and delivery of services. The CHCP will also be producing an agreed plan for future development.
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What area does the East Glasgow CHCP cover?

The East Glasgow CHCP covers the following communities: Baillieston, Bargeddie, Barlanark, Barrachnie, Bishop's Wood, Braidfauld, Bridgeton, Broomhouse, Calton, Camlachie, Carmyle, Carnetye, Cathedral, Craigend, Cranhill, Crosshill, Dalmarnock, Dennistoun, Easterhouse, Fullarton, Garrowhill, Garthamlock, Gartloch, Greenfield, Haghill, Hogganfield, Mount Vernon, Parkhead, Queenslie, Riddrie, Ruchazie, Sandyhills, Shettleston, Springboig, Swinton, Tollcross and Wellhouse.

How you can get the right health and social care services

Everyone in Glasgow will have contact with health or social care services at some point in their lives. This could mean, for example, seeing your GP or dentist, or could involve an older family member in need of extra support to stay at home or a child in need of support or protection. All services are open to everyone although some require an assessment.

What services are available?

**CHCP services** – the CHCP offers a wide range of social care and health services across East Glasgow. A list of these services is given on pages 7-21. Details are also available on the East Glasgow CHCP website at [www.chps.org.uk/eastglasgow](http://www.chps.org.uk/eastglasgow)

**Health and social care services** will continue to be available through social work offices, GPs, dentists, pharmacists, optometrists, health centres and community settings across East Glasgow.

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There are six community health centres with specialist services and clinics. You can use the specialist services within any of these centres. There is no charge for most health services. You may have to pay some charges for prescriptions, dental services, hearing aids and glasses.

If you are in any doubt about charges, please ask a member of staff.

Other services – East Glasgow CHCP works in partnership with community planning partners. These include local housing, leisure and education services, community and voluntary organisations. They also work with organisations responsible for training, employment and community safety. Details of services across the East of Glasgow are also available on the East Glasgow CHCP website at www.chps.org.uk/eastglasgow

Voluntary organisations in East Glasgow – there is a very active voluntary sector in East Glasgow. For details of groups active in your area contact the CHCP Public Involvement Team, phone 0141 277 7450.

Health improvement and inequalities – East Glasgow CHCP has a responsibility for health improvement and for tackling health inequalities within the community. This work is supported by a Health Improvement team. Positive health is influenced by personal, social, economic and cultural factors. Health can be improved by access to better services. The CHCP supports a wide range of health improvement programmes. This involves working with people from a wide range of organisations and groups. There are strong working links with Community Planning.

Helping us to help you and others – All of our services are greatly in demand. Please use them sensibly, particularly emergency and out-of-hours facilities. If you cannot attend an appointment, please cancel it so the appointment can be offered to someone else.

List of services

We have listed the main offices of the CHCP. This is followed by a list of the community services we provide. They have been arranged in alphabetic order.

East Glasgow CHCP Headquarters – Opening hours are Monday to Friday from 9.00 am to 5.00 pm.
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**East Glasgow CHCP Headquarters** – Opening hours are Monday to Friday from 9.00 am to 5.00 pm.
East Glasgow CHCP
Templeton Business Centre,
62 Templeton Street
Glasgow G40 1DA
Phone 0141 277 7450
Fax 0141 554 8475

Townhead
16 Alexandra Parade,
Glasgow G31 2ES
Phone 0141 531 8900

Main Social Work Offices – Opening hours are Monday to Thursday from 8.45 am to 4.45 pm and Friday from 8.45 am to 3.55 pm. In emergency, contact our Standby Service, phone 0800 811505.

Health Centres/Clinics – Opening hours are Monday to Friday from 9.00 am to 5.00 pm.

Bailieston
20 Muirside Road,
Glasgow G69 7AD
Phone 0141 531 8000

Bridgeton
201 Abercromby Street
Glasgow G40 2DA
Phone 0141 531 6500

Easterhouse
9 Auchinlea Road,
Glasgow G34 9HQ
Phone 0141 531 8100

Parkhead
101 Salamanca Street,
Glasgow G31 5BA
Phone 0141 531 9000

Shettleston
420 Old Shettleston Road,
Glasgow G32 1RT
Phone 0141 531 6200

Newlands Centre
871 Springfield Road,
Parkhead,
Glasgow G31 4HZ
Phone 0141 565 0100

Anson House
582/588 London Road,
Bridgeton,
Glasgow G40 1DZ
Phone 0141 276 4200

Westwood House
1250 Westerhouse Road,
Easterhouse,
Glasgow G34 9EA
Phone 0141 276 3400

Ruchazie
1 Ruchazie Place,
Glasgow G33 3HA
Phone 0141 276 3520
East Glasgow CHCP
Templeton Business Centre,
62 Templeton Street
Glasgow G40 1DA
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Bridgeton,
Glasgow G40 1DZ
Phone 0141 276 4200

Westwood House
1250 Westerhouse Road,
Easterhouse,
Glasgow G34 9EA
Phone 0141 276 3400
Baillieston
6 Buchanan Street,
Glasgow G69 6DY
Phone 0141 276 4100

Community services – We have arranged this as an A-Z listing. Services marked (L) for locally managed services or (G) to indicate Glasgow-wide services.

Addiction services – We provide support for families and individuals affected by alcohol and drugs through local Community Addiction Teams

Community Addiction Team (L)
Newlands Centre,
871 Springfield Road,
Glasgow G31 4HZ
Phone 0141 565 0200

Community Addiction Team (L)
1250 Westerhouse Road,
Easterhouse,
Glasgow G34 9EA
Phone 0141 276 3420

Asylum seekers (G) – Information, support and advice can be obtained by contacting the Glasgow Asylum Support Project, phone 0141 222 7300 or your local social work office (see page 9)

Carers Services – Carers can access a range of services through the Carers Information and Support Line, local projects and centres:

Glasgow Carers Information and Support Line (G)
Princess Royal Trust
East End Carers Ltd (L)

North East Carers Centre (L)
Easterhouse Congregational Church,
51 Tondra Place,
Easterhouse,
Glasgow G34 9AX
Phone 0141 781 0728

Children and family services – We provide services through your local social work office for vulnerable children, young people and families. These include assessment and care management, child protection, residential and foster care, support for young people leaving care, specialist services for children affected by disability, support to carers, support for young people with training and employment, health based social care services, youth justice, community and individual support services. Contact the social work office at:
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**Glasgow Carers Information and Support Line (G)**

Princess Royal Trust  
1061/1063 Tollcross Road,  
Glasgow G32 8UQ  
Phone 0141 764 0550

**North East Carers Centre (L)**

Easterhouse Congregational Church,  
51 Tondra Place, Easterhouse,  
Glasgow G34 9AX  
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The Newlands Centre (L) 871 Springfield Road, Parkhead, Glasgow G31 4HZ Phone 0141 565 0140
Westwood House (L) 1250 Westerhouse Road, Easterhouse, Glasgow G34 9EA Phone 0141 276 3400

**Adoption and fostering (G)** – For information on adoption and fostering or if you are interested in becoming an adoptive parent or foster carer, contact [Families for Children](#) Phone 0845 270 0609.

**Respite carers (G)** – Look after children in their own homes for short periods, normally just a few days. This can happen on a regular planned basis or be a one off. Respite carers provide children and families with valuable breaks which can often relieve difficulties and prevent family situations from breaking down. To find out more, or if you are interested in becoming a respite carer, contact [Respite Care Team](#) Phone 0141 302 2616.

**Supported carers (G)** – Offer accommodation with support to young people who are, or have been, looked after by Social Work Services. To find out more, or if you are interested in becoming a supported carer, contact [Leaving Care Services](#) Phone 0800 027 7954.

**Criminal justice services** – Services are provided on behalf of the Scottish Executive. These include assessment and reports, probation, community service orders, drug treatment and testing orders, through care, services to the court system and prison based services. Contact the social work office at:

The Newlands Centre (L) 871 Springfield Road, Parkhead, Glasgow G31 4HZ Phone 0141 565 0230
Baillieston (L) 6 Buchanan Street, Glasgow G69 6DY Phone 0141 276 4100

**Dietetic Services (L)** – For further information on local dietetic services please contact Shettleston Health Centre, 420 Old Shettleston Road, Glasgow G32 7JZ, phone 0141 232 1563.
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Domestic abuse (G) – If you are experiencing domestic violence, social work and health staff can provide advice and information and can put you in touch with other services and agencies that can provide help. You can also phone Glasgow Women’s Aid on 0141 553 2022.

Health services (L) – A wide range of health services are delivered in local communities across East Glasgow. These include services provided by community nurses, GPs, dentists, pharmacists and other healthcare professionals.

- GPs (doctors), dentists, pharmacists and opticians - to contact the nearest one to you, phone NHS 24 on 08454 24 24 24. Alternatively, contact the CHCP headquarters, your nearest health centre or main social work office. Details are also available on the East Glasgow CHCP website at www.chps.org.uk/eastglasgow.
- Physiotherapy is available in all health centres. For general enquiries contact Shettleston Health Centre on 0141 531 6217.
- Podiatry (foot care) is available in all health centres and clinics. A home visiting service is available for patients who are totally housebound. For general enquiries, contact Shettleston Health Centre on 0141 531 6261.
- Community nursing and health visiting are available through your local GP or health centre.

Health improvement – CHCP staff are committed to helping people improve their health and well-being. The main aims of our work are to prevent ill-health, protect good health and promote better health. We work towards influencing the personal, social, economic and cultural factors that affect people’s health and quality of life. Health Improvement involves finding out about local health needs and identifying priorities. We work in partnership with local communities and service providers to plan, develop and support more effective services and programmes. Work is carried out across a range of settings including schools, workplaces and community facilities. There are strong links with the local Community Planning Partnerships, community and voluntary sector organisations and regeneration initiatives. Current priorities include working with children and families, young people, people affected by mental health issues, addictions and worklessness and promoting healthier lifestyles.

See also information about Young People’s Services (see page 21) and Healthy Living Centre/Health Shop (see page 29).

For more information about work on Health Improvement and Inequalities, please contact your CHCP Health Improvement team Phone 0141 554 4731.
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**Homelessness** – The Homelessness Partnership is responsible for delivering services to those who are homeless or threatened with homelessness. These services are delivered through a network of centres, offices and temporary accommodation options.

**24 hour service for those affected by homelessness (G)**
The Hamish Allan Centre, phone 0800 838502 or 0141 287 1800.

**Homelessness casework service (L)**
Provided to anyone who is homeless, threatened with homelessness or is in need of advice about homelessness issues.

Contact the Community Casework Teams,
33 Burnmough Road, Glasgow G33 4ST
Phone 0141 276 6151/6152 or Fax 0141 276 6150.

**Learning disability services** – Services for people with learning disabilities and their carers are available through the Glasgow Learning Disability Partnership (GLDP). Services include assessment and care management, day opportunities, support services, respite short breaks and supported living.
For information, contact your area learning disability team:

<table>
<thead>
<tr>
<th>Area Learning Disability Team (L)</th>
<th>Accord Resource Centre, 35 Springfield Road, Glasgow G40 3EL Phone 0141 276 6900</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Riddrie Resource Centre, 1 Riddrievale Court, Glasgow G33 2RN Phone 0141 276 2100</td>
</tr>
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</table>

**Mental Health Services** – A wide range of health and social care services are available for people with mental health problems, their families and carers. There are three local teams providing mental health and well-being support in East Glasgow. There is also a Glasgow-wide mental health services out-of-hours service.

<table>
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<tr>
<th>Anvil Centre (L)</th>
<th>81 Salamanca Street, Parkhead Glasgow G31 5BA Phone 0141 211 8480</th>
</tr>
</thead>
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<td>Arran Centre (L)</td>
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Area Learning Disability Team (L)
Riddrie Resource Centre,
1 Riddrievale Court,
Glasgow G33 2RN
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Parkhead
Glasgow G31 5BA
Phone 0141 211 8480

Arran Centre (L)
121 Orr Street,
Bridgeton,
Glasgow G40 2QP
Phone 0141 232 1200
Auchinlea Centre (L)  
11 Auchinlea Road,  
Easterhouse,  
Glasgow G34 9HQ  
Phone 0141 232 7290

Mental health services  
out-of-hours (G)  
Open 8.30 pm till 9.30 am  
Monday – Friday and  
4.30 pm till 9.30 am  
weekends and public  
holidays  
Phone 0845 650 1730

Mental Health (Elderly) (L)  
Parkview Resource Centre,  
152 Wellshot Road,  
Shettleston  
Glasgow G32 7AX.  
Phone 0141 303 8800

Anson House (L)  
582/588 London Road,  
Bridgeton,  
Glasgow G40 1DZ  
Phone 0141 276 4200

Ruchazie (L)  
1 Ruchazie Place,  
Glasgow G33 3HA  
Phone 0141 276 3520

A wide range of health and social care services for older  
people and physically disabled people are available  
across East Glasgow. These include services provided by:

Physical Disability  
Resource Centre (L)  
Fernan Street Complex,  
30 Fernan Street,  
Glasgow G32 7HF  
Phone 0141 778 9553

Community Physical  
Disability Team (L)  
Shettleston Health Centre,  
420 Old Shettleston Road,  
Glasgow G32 7JZ.  
Phone 0141 531 6269

Community Older People’s  
Team (COPT) (L)  
1 Ruchazie Place,  
Glasgow G33 3HA.  
Phone 0141 276 3560

Multicultural health services (G) – Gartnavel Royal  
Hospital, 1055 Great Western Road, Glasgow, G12 0XP  
Phone 0141 201 3598

Older people and physical disability services – Social care  
services for older people and physically disabled people  
are available through your local social work office. These  
include assessment and care management, day services,  
support at home, residential care, respite care, dementia  
services, aids and adaptations, and disabled parking permits.
<table>
<thead>
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<th>Service</th>
<th>Address</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Auchinlea Centre (L)</strong></td>
<td>11 Auchinlea Road, Easterhouse, Glasgow G34 9HQ</td>
<td>Phone 0141 232 7290</td>
</tr>
<tr>
<td><strong>Mental health services</strong></td>
<td>Open 8.30 pm till 9.30 am. Monday – Friday and 4.30 pm till 9.30 am weekends and public holidays</td>
<td>Phone 0845 650 1730</td>
</tr>
<tr>
<td><strong>Mental Health (Elderly) (L)</strong></td>
<td>Parkview Resource Centre, 152 Wellshot Road, Shettleston Glasgow G32 7AX.</td>
<td>Phone 0141 303 8800</td>
</tr>
<tr>
<td><strong>Multicultural health services (G)</strong></td>
<td>Gartnavel Royal Hospital, 1055 Great Western Road, Glasgow, G12 0XP</td>
<td>Phone 0141 201 3598 Phone 0141 276 3560</td>
</tr>
<tr>
<td><strong>Anson House (L)</strong></td>
<td>582/588 London Road, Bridgeton, Glasgow G40 1DZ</td>
<td>Phone 0141 276 4200</td>
</tr>
<tr>
<td><strong>A wide range of health and social care services for older people and physically disabled people are available across East Glasgow. These include services provided by:</strong></td>
<td>Physical Disability Resource Centre (L)</td>
<td>Fernan Street Complex, 30 Fernan Street, Glasgow G32 7HF Phone 0141 778 9553</td>
</tr>
<tr>
<td><strong>Community Physical Disability Team (L)</strong></td>
<td>Shettleston Health Centre, 420 Old Shettleston Road, Glasgow G32 7JZ.</td>
<td>Phone 0141 531 6269</td>
</tr>
<tr>
<td><strong>Community Older People's Team (COPT) (L)</strong></td>
<td>Parkview Resource Centre 152 Wellshot Road Glasgow G32 7AX</td>
<td>Phone 0141 303 8821</td>
</tr>
</tbody>
</table>

**Older people and physical disability services** – Social care services for older people and physically disabled people are available through your local social work office. These include assessment and care management, day services, support at home, residential care, respite care, dementia services, aids and adaptations, and disabled parking permits.
**Sensory services** – A range of services is available for blind and visually impaired people, deaf and hearing impaired people and deaf blind people, including sign language, interpreting and resource services.

Centre for Sensory Impaired People (G)  
Phone Voice 0141 334 5530,  
Text 0141 341 0825

**Sexual health**

**Sandyford East (L):** Provides sexual, reproductive and emotional health services for women, men and young people in East Glasgow. It also provides care and advice on sexually transmitted infections, free condoms and lubricant, contraception, emergency contraception, pregnancy testing and counselling service. Free internet access is also provided. All services are free of charge and available without the need to be referred by your doctor or another practitioner. For further information, details of services and how to access them contact Sandyford East, Parkhead Health Centre, 101 Salamanca Street, Glasgow G31 5BA on 0141 232 7413 or your local health centre. The Sandyford website is at [www.sandyford.org](http://www.sandyford.org)

**Young people’s services** – There are local and Glasgow-wide services specifically for young people.

**H4U Teen Health (L)**  
This is the East Glasgow CHCP’s young persons health service which is based in Easterhouse Community Health Centre, 9 Auchinlea Road, Easterhouse, Glasgow, G34 9QU, phone 0141 232 7213.

**Listening Ear a Young Person’s Counselling Service (L)**  
Is a mobile service which provides a range of free and confidential services for young people. The service is administered from Easterhouse Community Health Centre,

**Welfare rights and Money advice** – For information on benefits advice and tribunal representation contact any social work office in East Glasgow (see page 9). For money advice you can contact a central money advice team for an appointment on 0141 287 8732. In addition, a number of local money advice clinics are held in local health centres across East Glasgow. For details of dates and times please contact your local health centre (see page 8).
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Useful web links

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**Social care services** – information on social care services across Glasgow can be found by visiting the Glasgow City Council website at [www.glasgow.gov.uk/careandsupport](http://www.glasgow.gov.uk/careandsupport)

**Health Services** – information on health services across Greater Glasgow and Clyde can be found on the NHS Greater Glasgow and Clyde website [www.nhsggc.org.uk](http://www.nhsggc.org.uk)

**Glasgow’s Health Hub** provides a local source for quality health and social care information [www.glasgowshealthhub.org.uk](http://www.glasgowshealthhub.org.uk)

**Health Scotland** is the national resource for improving Scotland’s health. It is a Special Health Board within NHS Scotland providing professional leadership and support for specific aspects of the health improvement effort in Scotland. You can also access a wide range of publications and other specialist websites by visiting [www.healthscotland.com](http://www.healthscotland.com)

**Voluntary Health Scotland** (VHS) is the first and only national network of voluntary health organisations in the UK. Established in 2000, VHS has around 300 members and is recognised as a Scottish charity [www.vhscotland.org.uk](http://www.vhscotland.org.uk)

**Scotland’s Health on the Web** is the official website of NHS (National Health Service) Scotland. It contains a comprehensive range of information, statistics, publications and links. For general health information, choose Health Information [www.show.scot.nhs.uk](http://www.show.scot.nhs.uk)

**How you can get involved in the CHCP**

Giving local people a voice in how local services should be run is one of the main reasons for setting up Community Health and Care Partnerships. You have a number of ways of getting involved. You can:

- ask to be kept informed about what is happening in the CHCP.
- join the CHCP Public Partnership Forum (PPF). Membership of the PPF is open to anyone living in East Glasgow and any member of a voluntary or community organisation operating within the CHCP area. For information on the PPF phone 0141 277 7450.
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• take part in one of the other groups who are active within the CHCP area (for example, patients’ forums, users’ and carers’ groups, citizens’ panels and community care forums).

Up-to-date information about how to get involved with the East Glasgow CHCP is available on the CHCP website at www.chps.org.uk/eastglasgow or phone 0141 277 7450.

Who are the members of the East Glasgow CHCP Committee?

For further information on the membership of the Committee, check out the website at www.chps.org.uk/eastglasgow

Confidentiality and access to information

To provide you with services, staff need to process information about you and/or your carers. Both Social Work and Health Services staff are committed to respecting your and your carer’s confidentiality and your legal rights under the 1998 Data Protection Act which protects your confidentiality. You also have rights under the 1998 Data Protection Act and the 1990 Access to Health Records Act to access information which we hold about you, to ask us to correct any inaccurate or out-of-date information and to ask us to stop processing information about you. If you want to know more about these, please speak to a member of staff, who will be able to give you more information or contact the CHCP Public Involvement Team on 0141 277 7450.
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How to make a comment, compliment or complaint about our services

If you are pleased with or concerned about any aspect of care or service provided by the CHCP and want to make a comment, compliment or complaint, please contact a member of staff or the CHCP Director on 0141 277 7450.

If you want to make a formal complaint, we will give you a leaflet explaining how to go about this. Health and Social Work Services have separate complaints procedures and staff will be able to give you the appropriate leaflet once you have said what your complaint is about. You may wish to consult your local Citizens’ Advice Bureau for support (see page 27). If we cannot sort your complaint out to your satisfaction, you will then have the right to refer the matter in writing to:

The Scottish Public Services Ombudsman,
FREEPOST EH641, Edinburgh EH3 0BR, phone 0800 377 7330.
You must do this within 12 months of first being told about the matter you are complaining about.

Some of the services delivered by Social Work Services (either directly or on our behalf) such as day care, residential care, housing support services, respite care, foster care and children’s care homes are also regulated by the Scottish Commission for the Regulation of Care (or ‘Care Commission’ for short).

If dissatisfied with the standard of care offered by these services then you can complain to the Care Commission as well as making a complaint to us. The address for complaints is: The Care Commission, Central West Regional Office, 4th Floor, No 1 Smithhills Street, Paisley PA1 1EB, phone 0845 600 8334 or 0141 843 4230.
You can also contact them by e-mail via their website www.carecommission.com

Useful Contacts

Citizen’s Advice Bureau (CAB) – can assist with a range of enquiries and support complaints about health services

For free confidential advice call 0870 290 3000 or visit:

Bridgeton CAB (L) 119 Main Street,
Glasgow G40 1QD

Easterhouse CAB (L) 46 Shandwick Square,
Glasgow G34 9EQ
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Community Planning Partnerships – There are two Community Planning Partnerships within the area of the East Glasgow CHCP:

East Centre and Calton Community Planning Partnership Office (L)  1345 Gallowgate, Parkhead, Glasgow G31 4EU Phone 0141 554 7808

Shettleston, Baillieston and Greater Easterhouse Community Partnership Office (L)  Westwood Business Centre, 69 Aberdallie Road, Easterhouse, Glasgow G34 9HJ Phone 0141 771 9338

Healthy Living Centre/Health Shop – There are two centres in East Glasgow which are dedicated to helping people adopt a healthier lifestyle.

Community Health Shop (L)  327-329 Hallhill Road, Glasgow G33 4RJ Phone 0141 773 1787

East End Healthy Living Centre (L)  183 Crownpoint Road, Glasgow G40 2AL Phone 0141 554 9804

Greater Easterhouse Money Advice Project (L)  Westwood Business Centre, 69 Aberdallie Road, Easterhouse, Glasgow G34 9HJ Phone 0141 773 5850

Glasgow City Council, Social Work Services (G)  Social Work Services Centre, Nye Bevan House 2, 20 India Street, Glasgow G2 4PF Phone 0141 287 8700

NHS Greater Glasgow and Clyde (Headquarters) (G)  Dalian House, 350 St Vincent Street, Glasgow G3 8YZ Phone 0141 201 4444
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National helpline numbers

Childline “The Bullying Line” – Monday to Friday 3.30 pm to 9.30 pm, Saturday and Sunday 2.00 pm to 8:00 pm
Phone 0800 441 111.

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Comments Card
East Glasgow Community Health and Care Partnership –
Response Card

We would like to give you the opportunity to comment on this directory. Any information you give us will be treated as strictly confidential. If you wish a reply, please fill in your name and address. This will only be used to reply to you and will then be deleted.

How helpful do you find this Directory?
☐ Very Helpful ☐ Helpful ☐ Unhelpful ☐ Very Unhelpful

Is there any information which you think we should add to a directory? Please list this in the space below.
__________________________________________________________________________
__________________________________________________________________________

If you would like further information on any aspect of the Community Health and Care Partnership, please complete the details below in block capitals:
First Name: _______________ Second Name: _____________
Address: _________________ Post Code: _______________
E-mail address: ________________________________

This sign is being used to let you know that information is being collected about you. This information will be used by Glasgow City Council to provide a service to you. It will be treated in the utmost confidence and is protected under the Data Protection Act 1998. It will not be used for any other purpose, other than in the very limited circumstances permitted by the Act. If you require further information about this please speak to the person who issued this form.
Are you looking after someone?

If you are looking after someone you can access a range of services through locally based centres and projects. Contact the Carers Information and Support Line on 0141 353 6504 for information on your local services or visit [www.glasgow.gov.uk/carers](http://www.glasgow.gov.uk/carers). Further information on carers rights and services is available in our leaflet ‘Are you looking after someone? Services for Carers’. If you are providing substantial and regular care you must be offered an assessment of your needs. This will look at how best we can support you in carrying out your caring role.
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