

DISABILITY AWARENESS

The Disability Awareness session will encompass three separate elements which are described as follows:

DISABILITY: BARRIERS & THE USE OF LANGUAGE

The first part of the session will be delivered by *John Dever, Co-ordinator of Training Services* from the *Glasgow Centre for Inclusive Living (GCIL)*. GCIL is a user-controlled organisation committed to promoting inclusive living by assisting disabled people to challenge barriers and make informed choices.

This organisation provides a variety of services that directly support disabled people in Glasgow. This work is based on the principle that the user chooses the support they want rather than having to take what is offered to them and can include: information, advice and assistance for people managing their own support arrangements using direct payments; training for personal assistants and their employers; housing information, advice and advocacy; and employment and training opportunities for disabled people.

John will provide an overview of the concepts of disability, barriers and the use of language in dealing with patients with a disability.

VISUAL IMPAIRMENT AWARENESS

This afternoon will also contain input from *Visibility* by *Audrey Ward, Trainer*. *Visibility* is a registered charity with over a century of experience, providing training, services and support for blind and partially sighted people living in the West of Scotland. The aim of *Visibility* is to empower individuals and enable them to lead independent lives.

In this short interactive session, *Audrey* will introduce the group to some of the myths and realities experienced by visually impaired people. *Audrey* will briefly highlight good practice in terms of accessible environments and information, effective communication, and sighted guiding.

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HEARING IMPAIRMENT AWARENESS

The final section of this workshop will be delivered by *Paul McCusker, Active Futures Sports Co-ordinator from Deaf Connections*. *Deaf Connections* works with Deaf and Hard of Hearing people across the West of Scotland.

Deaf Connections is the leading voluntary organisation delivering specialist services to adult deaf people in the West of Scotland. This organisation is committed to enabling deaf people to participate fully in the community to make equality and fairness a normal feature of their everyday lives. We want to empower deaf people to make decisions about things which affect them most. *Deaf Connections* work collaboratively with agencies to promote the interests of people in the Deaf community focusing on quality of life, independence and social inclusion.

Paul will define deafness, provide an overview of Hearing Impairment and provide a taster to finger spelling including key phrases to enable staff to communicate in the first instance with a patient with a hearing impairment.

AUIDENCE

This session is aimed at front line staff and Managers.

LEARNING STYLE

The format for this workshop will contain a mix of presentations and audience participation.