

Renfrewshire Mental Health Directory 2009/ 10



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Foreword

Welcome to the **Directory of Mental Health Services in Renfrewshire**.

This Directory was created in response to requests from members of the public for an accessible, straight forward guide to Mental Health services available in Renfrewshire. It also contains information about National resources which apply to Renfrewshire. It was requested as a way of identifying relevant local resources with a minimum of delay or confusion.

Awareness of the importance of Mental Health and Wellbeing is essential in order to recognise and protect our own mental health and that of friends and loved ones. Good mental health can bring a healthier lifestyle, better relationships and greater satisfaction at work.

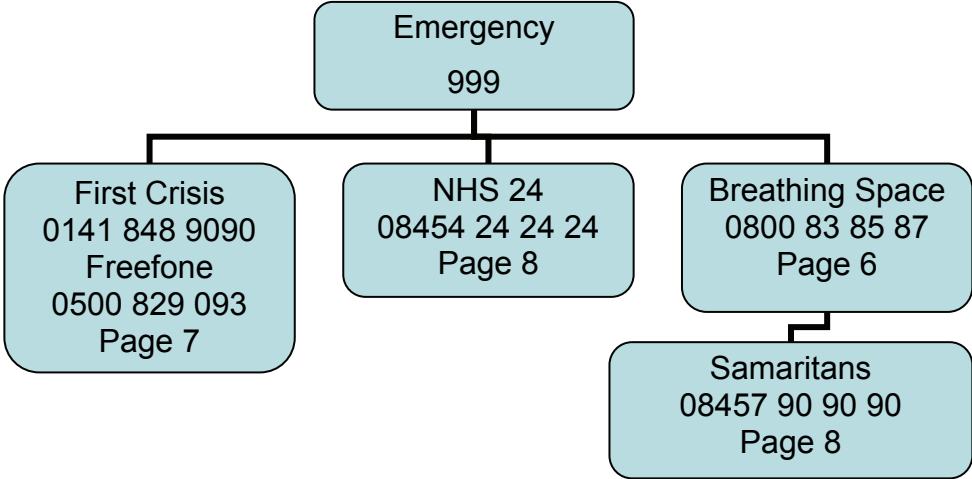
We hope that this directory will provide a local resource which will help people access information quickly and simply.

If you would like additional services to be included in a future Directory, please contact Stephen McLellan, Chief Executive of Renfrewshire Association for Mental Health (0141 847 8900 or smcl@ramh.org)

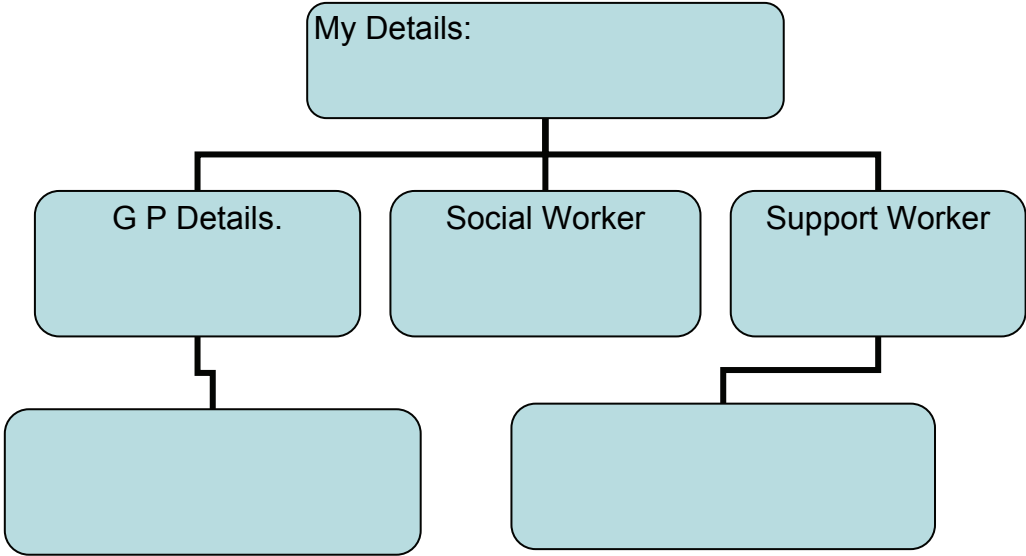
Many people from numerous organisations have been involved in the creation and production of this Directory and the core steering group of:

Amy Anderson, (Renfrewshire Carers Centre), Kathleen Gallagher (RAMH), Shena Milroy (ACUMEN), Paul Kodur (Reid Kerr College), Reuben Millward (ACTIVE) Rosemary Mullan (Choose Life), Sandra Stewart (RCHI) and Mark Reilly (Mental Health Development Worker)

Crisis Contacts



My Personal Crisis Contacts



My Notes

Whilst the information contained in this Directory has been made available on a voluntary basis to the public by contributing agencies and groups, individuals using the information provided - or via linked web pages - do so at their own discretion.

The Directory co-ordination group assumes no responsibility for the accuracy, completeness, or usefulness of any information, product or process disclosed in these examples.

The description of the functions and activities of the originators expressed therein do not necessarily reflect the views of the coordinating group or their parent organisations.

Breathing Space

Tel: 0800 83 85 87

Website: info@breathingspacescotland.co.uk

What do they do?

Breathing Space is a free, confidential phone line and web based service for people in Scotland who are experiencing low mood, anxiety or depression. The Breathing Space phone line is staffed by a team of trained specialist advisors who come from a range of mental health, counselling and social work backgrounds. Breathing Space advisors listen, offer advice and can signpost callers to agencies in their local area that can help with more specific problems.

Who can access the service?

The service is available to people throughout Scotland and, in particular, is aimed at men. Suicide remains one of the most common causes of death amongst young men in Scotland. In 2007, there were 838 suicides and undetermined deaths in Scotland and around 75% of those were by men.

How do people access the service?

People can call our advisers on 0800 83 85 87 or access information through our website. The service is available to the public every day of the year. It operates 24 hours at the weekend (6pm Friday to 6am Monday) and 6pm to 2am Monday to Thursday

Additional Information

Breathing Space is completely confidential. It is free to call the phone number and it won't show up on telephone bills. Mobile phone users should check with their network as they may be charged for the call. Callers from Virgin, Orange or 3 networks will not be charged for the call.

RAMH FIRST Crisis Service

Tel: 0141 848 90 90 or 0500 829 093

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Website: www.ramh.org

What do they do?

FIRST Crisis is an out of hours Crisis Service which provides a short term support to anyone (16 - 65 years old) experiencing a crisis in their mental health in Renfrewshire.

The crisis team provide a confidential support service specialising in mental health, and aim to support individuals through periods of crisis.

The service can help to maintain an individuals existing sources of support, and explore longer term support options. The service can also access and liaise with other services and supports on your behalf.

Who can access the service?

Anyone in Renfrewshire aged 16 – 65 years, experiencing a crisis in their mental health

How do people access the service?

Initially by telephone, either professional or self referral. Contact can be face to face by arrangement.

Additional Information

The service is open 7 days a week, 365 days a year.

The service is open: Weekdays 9am – 10pm
&
Weekends 10am – 5.30pm

Samaritans

Chris
P.O. Box 9090
Stirling
FK8 2SA

Tel: 08457 90 90 90

Email: jo@samaritans.org

Website: www.samaritans.org

Samaritans provides confidential non-judgemental emotional support, 24 hours a day for people who are experiencing feelings of distress or despair, including those which could lead to suicide.

Volunteers offer support by responding to phone calls, emails and letters. Alternatively people can drop in to a branch to have a face to face meeting.

NHS 24

Tel: 08454 24 24 24

Website: www.nhs24.com

If you are feeling ill now please contact your GP. If you're ill when your doctor's surgery is closed and you feel it can't wait until it re-opens, call NHS 24 on 08454 24 24 24. Calls are charged at local rate.

The website www.nhs24.com provides comprehensive up-to-date health information and self care advice for people in Scotland

SANEline

Tel: 0845 767 8000

Website: www.sane.org.uk

What do they do?

SANEline is a national out-of-hours telephone helpline offering emotional support and information for people affected by mental health problems

Who can access the service?

Anyone who is worried about their own mental health, or have concerns about a family member, friend or acquaintance.

How do people access the service?

By calling 0845 767 8000

Additional Information

No matter which part of the UK you are calling from, the cost from a landline is the same as a local call. The cost of calling from a mobile may vary and will depend on your network provider.

Cactus

45 High Street
Paisley
PA1 2AH

Tel: 0141 889 3872

Fax: 0141 889 5904

What do they do?

Project's aim is to reduce drug/alcohol use and offending behaviour. Assessment, allocated key-worker, structured programme, group-work, alternative therapies, access to treatment and appropriate services

Who can access the service?

Male or female 16 years +
Resident in Renfrewshire
Criminal Justice Link
Addiction Issues

How do people access the service?

Referrals through Social Work, Courts, Arrest Referral Scheme. Self-referrals accepted if criteria is met.

RCA Trust Gambling Support

Mirren House,
Back Sneddon Street
Paisley
PA3 2AF

Tel: 0141 887 0880

Helpline: 0845 230 0038

Fax: 0141 887 8063

Email: info@rcatrust.org.uk

What do they do?

RCA delivers support provided by GamCare Scotland. This service provides one to one support and group support for people with gambling issues.

Who can access the service?

Anyone living in Renfrewshire.

How do people access the service?

Self referral or referral via GP, hospitals, courts or social work departments.

Additional Information

There is a waiting list for this service,

RCA Trust Drink Driving Support

Mirren House,
Back Sneddon Street
Paisley
PA3 2AF

Tel: 0141 887 0880

Helpline: 0845 230 0038

Fax: 0141 887 8063

Email: info@rcatrust.org.uk

What do they do?

This service offers support to those people who have been convicted of drink-driving offences. Referral to the service is part of a sentence and can result in sentence reduction/regaining a driving licence more quickly than would be the case without the service. The service focuses on looking at the impacts of drink driving on others.

Who can access the service?

People in Renfrewshire who have been convicted of drink-driving offences.

How do people access the service?

Self referral or referral via GP, hospitals, courts or social work departments.

Additional Information

There is a waiting list for this service. The service is free although donations are accepted

RCA Employee Support

Mirren House,
Back Sneddon Street
Paisley
PA3 2AF

Tel: 0141 887 0880

Helpline: 0845 230 0038

Fax: 0141 887 8063

Email: info@rcatrust.org.uk

What do they do?

This service offers support to those people with addiction issues and who are in employment. The support also includes employers who are employing a person with addiction issues

Who can access the service?

Employers with employees who have addiction problems and employees with addiction problems

How do people access the service?

Self referral or referral via GP, hospitals, courts or social work departments.

Additional Information

There is a waiting list for this service. The service is free although donations are accepted

RAMH Adult Counselling Service

41 Blackstoun Road
Paisley
PA3 1LU

Tel: 0141 847 8900

Fax: 0141 889 3673

Email: enquiries@ramh.org

Website: www.ramh.org

What do they do?

The service works with individuals who experience a wide range of emotional distress and difficulties. The counselling process supports people to improve their mental health, wellbeing and coping strategies, whilst building their autonomy to empower them towards recovery.

Who can access the service?

Any adult (aged 16 -65) living in Renfrewshire and East Renfrewshire experiencing difficulties in their mental health.

How do people access the service?

Either by professional or self referral.

Additional Information

The counselling offered is free of charge.

We are a busy service and people should anticipate a wait between 6 – 12 weeks. We endeavour to shorten this waiting time.

Crisis Counselling

Riverside House
Old Ferry Road
Erskine
PA8 6AX

Tel: 0141 812 8474

Fax: 0141 812 8474

Email: info@crisiscounselling.co.uk

Website: www.crisiscounselling.co.uk

What do they do?

Trauma and Generic Counselling services

Who can access the service?

There are no age or geographic exclusions

How do people access the service?

GP's, Social Work Departments, Education Link Workers,
Employers, Family, Self Referral etc

Additional Information

Crisis does not have a waiting list.

There is disabled access to both Erskine and Paisley premises

Fees

£5 per session low income or unemployed

£15.00 per session for fully employed clients or parents of clients,

Couple Counselling

£35.00 per session.

Note It is within the discretion of each individual counsellor, or the agency to waive or reduce fees for client's experiencing financial difficulties which would prevent them accessing sessions.

Cruse Bereavement Care Scotland

1st Floor, Central Chambers
11 Bothwell Street
Glasgow
G2 6LY

Tel: 0845 600 2227

Email: glasgow@crusescotland.org.uk

Website: www.crusescotland.org.uk

What do they do?

There is a National Phone line for callers on 0845 600 2227 for emotional support and to access the Cruse service.

In Glasgow, Paisley, Inverclyde and Ayrshire; Cruse offers one to one therapeutic bereavement support for those experiencing prolonged grief; that is more than 6 months following a bereavement.

Who can access the service?

Any bereaved person in Glasgow, Paisley, Inverclyde and Ayrshire. There is a service for children in Glasgow.

How do people access the service?

The service is Self referral only through the National number 0845 600 2227

Additional Information

There is a waiting list in all areas in the West of Scotland. At the present time the service is free however we encourage donations. There is disabled access at the Glasgow and Inverclyde premises while information regarding other venues would be given by the local team.

RCA Trust Counselling

Mirren House,
Back Sneddon Street
Paisley
PA3 2AF

Tel: 0141 887 0880

Helpline: 0845 230 0038

Fax: 0141 887 8063

Email: info@rcatrust.org.uk

What do they do?

The advice centre offers general counselling on addiction issues, primarily for people with issues with alcohol.

Who can access the service?

People living in Renfrewshire plus Barrhead and Neilston

How do people access the service?

Self referral or referral via GP, hospitals, courts or social work departments.

Additional Information

There is a waiting list for this service. The service is free although donations are accepted

Reid Kerr Time 4U

Reid Kerr College
Renfrew Road
Paisley
PA3 4DR

Tel: 0141 587 3378

Student Services: 0800 052 7343

Email: Time4U-counselling@reidkerr.ac.uk

Website: www.reidkerr.net

What do they do?

Time4U provide a full time confidential one to one counselling service. The counsellors are available Monday – Friday 9am - 5pm.

Who can access the service?

The service is available to all Reid Kerr college students. All full time, part time, evening class or outreach courses.

How do people access the service?

Students can self refer, contacting the counsellors directly on the contact details above. Students can also arrange initial appointments via their lecturer or guidance tutor.

Additional Information

Time 4 U is free to all Reid Kerr College students.

Victim Support Renfrewshire

The Wynd Centre
6 School Wynd
Paisley
PA1 2DB

Tel: 0141 887 0328

Fax: 0141 587 2464

Email: caroline_vsrenfrewshire@yahoo.co.uk

Website: www.vssdirectory.org.uk

What do they do?

Victim Support Renfrewshire offers emotional support & practical help to those who are victims of crime. Support can be provided even if the crime has not been reported. The service includes:

- ◇ Help with Criminal Justice procedures
- ◇ Support if your case goes to court
- ◇ Providing help with insurance & compensation claims
- ◇ Signposting to counselling services
- ◇ Helping people emotionally 'move on' after a crime
- ◇ Obtaining information on practical issues
- ◇ Referral to other agencies and services

Who can access the service?

People in Renfrewshire who have been victims of crime.

How do people access the service?

Self referral or referral via GP, hospitals, courts or social work departments.

Additional Information

There may be a waiting list for this service. The service is free.

Wynd Counselling Service

Wynd Centre
6 School Wynd
Paisley
PA1 2DB

Tel: 0141 887 4647

Fax: 0141 848 5139

Email: ann.m@thewynd.org.uk

What do they do?

The Wynd Centre is a voluntary organisation which provides one to one counselling, and couples counselling . In addition from January 2010 the centre will provide counselling for young people aged 9-15 years.

Who can access the service?

We accept referrals from G/P's covering postal code areas PA1-15, other organisations and self-referrals.

How do people access the service?

Clients are encouraged to telephone the above number to arrange appointments. Initial triage appointment is given, followed by a placement on the waiting list, currently 4-6 weeks depending on client availability.

Additional Information

Low cost counselling fee of 10 sessions costing £40.

There is no charge for children under 15years

Scottish Marriage Care

50 Greenock Road
Paisley
PA3 2LE

Tel: 0141 889 6972

Website: www.scottishmarriagecare.org

What do they do?

Scottish Marriage Care is a voluntary organisation that provides relationship counselling to couples and individuals all over Scotland. Scottish Marriage Care relationship counsellors initially contract with clients to provide six counselling sessions. This is then evaluated and more sessions will be contracted if necessary. During relationship counselling sessions clients are supported and challenged to set goals that will help them make changes in their life or situation.

Who can access the service?

Adults of any age who require relationship counselling.

How do people access the service?

You can make a referral by calling the Paisley office on the number above. Alternatively, you can complete the contact from on the website.

Additional Information

The relationship counselling sessions are free of charge but clients who are able to do so are encouraged to contribute towards the cost.

BTCV Renfrewshire Green Gym

Ferguslie Sports Centre
100 Blackstoun Road
Paisley
PA3 1HH

Tel: 0141 842 1330 or 07917460495

Fax: 0141 842 1330

Email: gg-renfrewshire@btcv.org.uk

Website: www.btcv.org.uk

What do they do?

Green Gyms provide outdoor opportunities for people to improve their physical and mental well being through environmental volunteering.

Typical tasks might include: tree planting, making raised beds, woodland management or cutting back overgrown vegetation. A Green Gym session is approximately 3 hours long and consists of a warm up, activity and finishes with a cool down.

Who can access the service?

Anyone in Renfrewshire is welcome to join a Green Gym and participants do not have to know anything about the environment to join.

How do people access the service?

Renfrewshire Green Gym operates an open referral process. Referrals can be made through other organisations or by self referral.

Additional Information

The Green Gym is a free service. There is currently no waiting list. Some sites do not have wheelchair access / facilities please contact the Green Gym Co-ordinator for more information regarding wheelchair access.

Time Out Scotland

c/o GCVS,
The Albany Centre,
44 Ashley Street,
Glasgow
G3 6DS

Tel: 0141 332 2444

What do they do?

We are a self-help group for sufferers of depression or anxiety run by sufferers. We are an independent organisation and a registered Scottish Charity. We meet every Wednesday at 7.30pm at the Albany Centre to have a support group meeting, at which we divide into small discussion groups, each supported by a facilitator. Everyone is given the opportunity to share their experiences, problems or anything that is on their mind and other members provide support to them. The purpose is to help each other find a way to get better and then to keep well. We aim to supplement the assistance given by the various health services.

Who can access the service?

Any sufferer living in Glasgow and surrounding areas. There is no restriction on area.

How do people access the service?

Self-referral.

Additional Information

We charge £2 for waged and £1.50 for unwaged to cover rental costs.

Arts and Museums Service - StepUp

StepUp
Paisley Town Hall
Abbey Close
Paisley
PA1 1JF

Tel: 0141 847 6427

Fax: 0141 840 1779

Email: karen.scott@renfrewshire.gov.uk

Website: www.renfrewshire.gov.uk

What do they do?

StepUp is a programme of activities that use creative activities to support young people in Renfrewshire through the transition from Primary to Secondary education (P7-S1), and from Secondary school (S3/S4) into further education, training or employment. The project seeks to provide useful life skills and training through participation in arts based workshops.

Who can access the service?

StepUp covers all of the Renfrewshire area. The target groups are P7, S1, S3 and S4. We work with vulnerable young people to support their transition from Primary School to Secondary and from Secondary School on to further education training or employment.

How do people access the service?

Young people are referred to StepUp by their teachers, home link workers or key workers.

Mental Health Development Team

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Tel: 0141 842 3400

What do they do?

As part of the Community Mental Health Team, the Mental Health Development Team (MHDT) aim to find gaps within mental health services in Renfrewshire, and design short term supports to fill those gaps. Working with a range of other agencies, the service provides, social, recreational and self help groups. All of which are aimed at helping people make the next step in their recovery. The team are a good entry point into community services as they have a vast knowledge of local mental health services as well as main stream community supports.

Who can access the service?

Anyone living in Renfrewshire aged between 16 – 65 years who is recovering from mental ill-health. *However*, if the person receives support from another area of the Community Mental Health Team i.e. has CPN, occupational therapy support etc. they will be able to access our service regardless of age.

How do people access the service?

A simple referral form needs to be completed before using the service. You can be referred by your GP, Psychiatrist, CPN or by anyone else involved in the clients care.

Additional Information

The service aims to see new clients within 4 working weeks following a referral. The Charleston Centre has disabled access and a small car park.

The Star Project

12-14 Wallace St
Paisley
PA3 2BU

Tel: 0141 889 5850

Email: thestarproject@hotmail.com

What do they do?

Drop In, Group work and individual support for adults, families and children and young people. This is a generic service for people in the North End which is open to people with mental health difficulties.

Who can access the service?

People in the North End of Paisley

How do people access the service?

Self-referral, friend's referral or referral from other agencies.

RAMH ACTIVE Project

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Tel: 0141 842 3400

Fax: 0141 842 3425

Email: pbh@ramh.org

Website: www.ramh.org

What do they do?

“ACTIVE/RAMH” offers a variety of social supports to adults dealing with mental health difficulties in the Renfrewshire Area. From informal drop-ins and Link Clubs to short term information based groups such as anxiety management we provide these groups both at the Charleston Centre and in various community venues. Activities currently include; walking, gardening & football groups.

Who can access the service?

Adults in Renfrewshire dealing with mental health problems.

How do people access the service?

Professional and self referral is available using the standard RAMH referral form.

Additional Information

All services are free to adults in Renfrewshire dealing with mental health problems appropriate to our services.

Some services/groups are time limited and others may involve a waiting list. Health & safety guidelines mean that some groups will have a maximum number of participants.

Renfrewshire Community Health Initiative (RCHI)

1 Lyon Road
Foxbar
Paisley
PA2 0NA

Tel: 01505 815943
Fax: 01505 813349
Email: info@rchi.org.uk
Website: www.rchi.org.uk

What do they do?

RCHI promotes good mental and physical health by providing information and support to individuals and groups. We organise programmes to support healthy lifestyle activities such as healthy diet, exercise, smoking cessation and alcohol awareness.

Our 'Time for you' programme is tailored according to each particular groups' requirements and can include a focus on personal development as well as the issues detailed above.

Who can access the service?

People who live in Renfrewshire, particularly those who do not currently access services or engage in activities which improve health.

How do people access the service?

People can access our service directly through self-referral or via a partner agency.

Additional Information

The service is free and there are no waiting lists. However, we may sometimes ask people to wait whilst programmes are being organised.

Community Rehab Service

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Tel: 0141 842 3400

What do they do?

This service is aimed at adults aged 16 – 65 years who are recovering from mental illness and who are currently residing in the community. They provide group work interventions to target those affected by mental health issues in the Renfrewshire Area.

The Service Aims are:

- ◇ To provide a community based group work programme for adults
- ◇ Provide psycho-education for all types of mental illness (including Chris Williams 5 areas approach)
- ◇ To assist in improving clients' knowledge and understanding of their illness and to provide a forum to discuss their experiences
- ◇ To use structured therapeutic activities to develop:
 - ◇ Interpersonal skills
 - ◇ Confidence
 - ◇ Structured use of time and task performance
 - ◇ Decision making and problem solving
 - ◇ To communicate with other agencies as appropriate.

Who can access the service?

Adults aged 16 – 65 years who are recovering from mental illness and who are currently residing in the community.

How do people access the service?

A simple referral form needs to be completed before using our services. Referrals can be made by a GP, Psychiatrist, CPN or by anyone else involved in the clients care.

Adult Literacies Renfrewshire

Studio 204
Embroidery Mill
Abbey Mill Business Centre
Paisley
PA1 1TJ

Tel: 0808 144 5050

Fax: 0141 889 7708

Email: buddies.learning@renfrewshire.gov.uk

What do they do?

This service support any adult within Renfrewshire to access free learning support to assist them to improve their reading, writing or numbers.

Learning sessions are available in venues across Renfrewshire, during the day and in the evening.

There are no tests and you choose what you want to work on. You might want to learn how to fill in forms, improve your spelling, write letters, do banking and budgeting, or get help with a college course.

You have your own tutor, but sessions are friendly and informal, and learners and tutors help each other and have a laugh, while learning.

Who can access the service?

Anyone 16 or over, who lives or works in Renfrewshire.

How do people access the service?

Phone the Freephone number 0808 144 5050 for more information, and to arrange an initial meeting. (Self referral, or supported self-referral)

Live Active!

The Lagoon Centre
11 Christie Street
Paisley
PA1 1NB

Tel: 0141 889 4000

Fax: 0141 848 0078

Email: mags.cairney@renfrewshire.gov.uk

Website: www.renfrewshireleisure.com

What do they do?

The service provides health checks, goal setting and concessions for fitness services in sports centres in Linwood, Erskine, Johnstone, Renfrew and Paisley for a twelve month period. The project also offers drop in on a monthly basis to provide support and fitness advice to participants.

Who can access the service?

Adults in Renfrewshire.

How do people access the service?

Via GPs. Referrals are assessed for minimum fitness levels before coming onto the project i.e. so it is safe for clients to pursue exercise.

Additional Information

There can be waiting lists to for assessments for up to 3 weeks.

Adult Literacies Volunteer Tutors

Studio 204
Embroidery Mill
Abbey Mill Business Centre
Paisley
PA1 1TJ

Tel: 0808 144 5050

Fax: 0141 889 7708

Email: buddies.learning@renfrewshire.gov.uk

What do they do?

We support any adult within Renfrewshire to access free learning support to assist them to improve their reading, writing or numbers.

Within the Buddies for Learning community-based delivery, volunteers are trained to deliver one-to-one support for adults wishing to improve their everyday literacy practices, such as filling in forms, using shopping lists, writing letters, banking and budgeting.

After completing training, volunteers are matched with a learner and then meet and work together at a Buddies Learning session for 2½ hours each week. The sessions are group sessions. Other tutors and learners will be there with you to help and support you while you are tutoring.

The work is challenging, but rewarding.

Who can access the service?

Any adult who is interested in helping others to improve their reading, writing or numbers. You do not have to be a teacher or have any teaching experience. What you do need is the ability to learn alongside your learner, respect confidentiality and have a sense of humour

How do people access the service?

Phone the Freephone number 0808 144 5050 to arrange for more information to be sent to you.

Survivors of Bereavement by Suicide Renfrewshire Support Group

C/O Choose Life Service Coordinator
Studio 1001 – 1011
Milend Mill
12 Seedhill Rd
Paisley
PA1 1JS

National Helpline: 0844 561 6855

Website: www.uk-sobs.org.uk

What do they do?

We exist to meet the needs and break the isolation of those bereaved by suicide of a close relative or friend. Many of those helping have themselves been bereaved by suicide. We offer emotional support, help and information in a number of ways. Our aim is to provide a safe, confidential environment, in which bereaved people can share their experiences and feelings, thus giving and gaining support from each other. We also strive to improve public awareness and maintain contacts with many other statutory and voluntary organisations. Suicide recognises no social, ethnic or cultural boundaries – neither do we.

The Renfrewshire Support Group meets on the **last** Tuesday of every month from 7pm – 9pm at the Charleston Centre, 49 Neilston Rd, Paisley and is open to all survivors of bereavement by suicide aged 18 and over.

Who can access the service?

Anyone over the age of 18 who has been bereaved by suicide.

How do people access the service?

Access is by self referral – you can contact the support group on the details above if you wish or simply call in on the last Tuesday of every month. If you wish, you are welcome to call in earlier to meet the team from 6.30pm onwards.

Good 4 U Health Inequalities Project's Mental Health & Well-Being Service

Linwood Health Centre
Ardlamont Square
Linwood
PA3 3DE

Tel: 01505 821420

Fax: 01505 821424

Email: ross.walker@renver-pct.scot.nhs.uk

What do they do?

The Good 4 U Health Inequalities Project promotes positive mental health and wellbeing to people with mild to moderate levels of depression, anxiety and low mood across Renfrewshire. The Project supports and encourages positive and sustainable lifestyle change and physical health improvement as a way of improving mental health and well-being. Information and advice is given on things like exercise and healthy eating as well as depression and anxiety management techniques. Sessions are held in local neighbourhood venues, either in a one to one or group setting.

Who can access the service?

Individuals with mild to moderate depression, anxiety or low mood.

The service especially targets referrals from groups that have been identified as having faced a barrier to accessing services i.e. a member of the BME community, someone experiencing long term unemployment or an individual with an addiction issue. Please phone or email for more information on the project's inclusion criteria.

How do people access the service?

Referrals welcome from any source including self referrals.

Momentum - Work Matters

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Tel: 0141 842 3412

Fax: 0141 842 3418

Email: john.mcmahon@momentumscotland.org

Website: www.momentumscotland.org

What do they do?

Provides vocational rehabilitation and training services for people who are long-term unemployed and who have suffered a mental health or stress related illness.

Starting Point – 6 week group work programme on financial advice, employment advice, training and further education, and confidence building.

Equal Skills - An introduction for people that have never used a computer to learn basic skills about what a computer can do.

E.C.D.L. – European Computer Driving Licence is the internationally recognised qualification.

Employment Development – If you are looking to return to work either paid, voluntary or further education you are given support and advice. Supported work placements can be arranged tailored to suit your requirements.

Who can access the service?

Adults (aged 18 – 64) who are registered unemployed and have a diagnosed mental health condition/history and are residing in Renfrewshire.

How do people access the service?

Self referral, GP referral, Social Work, Other Agency referral, Psychiatrist, Support Worker, Psychologist, CPN

Additional Information

Disabled Access, Travel Expenses, Lunch Money, Attendance Allowance.

Any of the above programmes does not affect your benefit.

Open Futures

Enable Scotland
22 Lawn Street
Paisley
PA1 1HF

Tel: 0141 848 9122

Fax: 0141 889 9361

Email: paisley.open@enable.org.uk

What do they do?

Open Futures is joint service between Enable Scotland, Renfrewshire Association For Mental Health and Apex Scotland. The service supports Renfrewshire Workforce Plus participants by providing employment opportunities as well as providing help with; job matching and providing support once people are in work.

Who can access the service?

Residents in Renfrewshire.

How do people access the service?

Open Futures operates an open referral system, including self referral.

Additional Information

Open Futures is an integrated partnership service between Enable Scotland, Renfrewshire Association For Mental Health and Apex Scotland and provides specialist employment assistance and guidance support to employers to identify and provide employment opportunities for RWF+ participants.

Health & Employability Renfrewshire Workforce Plus

c/o PPRC
10 Falcon Crescent
Paisley
PA3 1NS

Tel: 0141 848 9638

What do they do?

This service offers individual or group sessions for people who are unable to work due to a health condition or those who perceive themselves to have a health-barrier to work.

They offer a personally tailored programme aimed at getting people on to the employability pathway and to progress as far as they wish to go.

The service also offers training to health care staff who would like to explore employability options with their clients/ patients/ service users.

Who can access the service?

People in Renfrewshire who are unable to work due to a health condition including those who perceive themselves to have a health-barrier to work.

How do people access the service?

The service operates an open referral process and accept self referrals.

Additional Information

Currently, there is no waiting list. We aim to contact individuals within 3 working days of receiving the referral and meeting with them within 2 weeks after this, at a time and place that is mutually convenient.

RAMH Welfare Rights

41 Blackstoun Road
Paisley
PA3 1LU

Tel: 0141 847 8900

Fax: 0141 889 3673

Email: amanda@ramh.org

Website: www.ramh.org

What do they do?

Supporting people with mental health difficulties to claim state benefits.

Representing at benefit appeals.

Who can access the service?

Anyone suffering from mental illness in Renfrewshire.

How do people access the service?

Self Referral by Tel, RAMH Referral form, from CMHT, Hospital.

Additional Information

No charge. Appointment waiting time normally 2-3 weeks
Home visits offered to people with mobility/difficulties leaving home.

Advice Works Paisley

42 High Street
Paisley
PA1 2DQ

Tel: 0141 887 7632

Fax: 0141 889 0057

Website: www.renfrewshire.gov.uk/adviceworks

What do they do?

The service offers advice, assistance and representation to those with benefit and debt problems.

Who can access the service?

Anyone who lives in Renfrewshire.

How do people access the service?

Anyone can refer themselves by telephone, e-mail or by dropping in to the office. Referrals will also be accepted from other organisations with the permission of the individual.

Additional Information

The service is free and confidential. There is a drop in service which is offered in Renfrewshire Council's Customer Service Centre every afternoon from 1pm .

Advice Works Renfrew

7 Dunlop Crescent
Renfrew
PA4 8PQ

Tel: 0141 885 1188

Fax: 0141 886 5566

Website: www.renfrewshire.gov.uk/adviceworks

What do they do?

The service offers advice, assistance and representation to those with benefit and debt problems.

Who can access the service?

Anyone who lives in Renfrewshire.

How do people access the service?

Anyone can refer themselves by telephone, e-mail or by dropping in to the office. Referrals will also be accepted from other organisations with the permission of the individual.

Additional Information

The service is free and confidential. A drop-in service is available every morning from 8:45am until 11:30am.

Advice Works Johnstone

8 Collier Street
Johnstone
PA5 8AR

Tel: 01505 382328

Fax: 01505 381058

Website: www.renfrewshire.gov.uk/adviceworks

What do they do?

The service offers advice, assistance and representation to those with benefit and debt problems.

Who can access the service?

Anyone who lives in Renfrewshire.

How do people access the service?

Anyone can refer themselves by telephone, e-mail or by dropping in to the office. Referrals will also be accepted from other organisations with the permission of the individual.

Additional Information

The service is free. Johnstone office offers a drop –in service everyday from 8:45am until 11:30am.

You First Advocacy

47 Causeyside Street
Paisley
PA1 1YN

Tel:0141 849.1229

Fax: 0141 887 5971

Email: advocacy@ramh.org

What do they do?

The service provides advocacy support to vulnerable individuals in the community and in Dykebar Hospital. Advocacy seeks to ensure that these individuals are being listened to while they engage with services and that their rights are being upheld. Working in the main part with mental health, the service also supports learning difficulties, dementia and personality disorder. Advocacy also supports individuals subject to legislation and Mental Health Tribunals. You First advocacy will work with clients until their issues are resolved in terms of their legal rights, their desired outcomes or agreement through negotiation.

Who can access the service?

The service covers Renfrewshire but not East Renfrewshire. Target groups as above.

How do people access the service?

Self referral, social work, GP and carers or other relevant services.

Additional Information

No charge. Waiting list is prioritised depending upon issue presented. Maximum 8 to 10 weeks. There is disabled access to office premises.

Renfrewshire Carers Centre Independent Advocacy for Carers

Renfrewshire Carers Centre
16 Silk Street
Paisley
PA1 1HG

Tel: 0141 887 3643

Fax: 0141 887 3643

Email: maureenf@renfrewshirecarers.co.uk

Website: www.renfrewshirecarers.com

What do they do?

This service allows carers to be given a voice in accessing services from education, health and social work. Carers' views are listened to and they are informed of their rights. The advocate can attend meetings with the carer, take complaints forward, access social work services and help with a carers assessment.

Who can access the service?

Anyone who is an unpaid carer living in Renfrewshire who is assessed as needing the service

How do people access the service?

Via GPs, RAH, RAH Information Worker, Social Work, District Nurses, schools/colleges and self referral

Additional Information

The service is free of charge although there is usually a waiting list. The carers centre is accessible to wheelchair users and home visits are possible.

RAMH Housing & Support Services

41 Blackstoun Road
Paisley
PA3 1LU

Tel: 0141 847 8900

Email: janis@ramh.org

Website: www.ramh.org

What do they do?

The service offers Housing Support to individuals within their own homes to maintain their tenancy and to live as independently as possible within their own community. Support is provided either within our 24 hour supported service, for individuals who may require more intense support and assistance, or on an outreach basis for an allocated amount of hours per week from the persons own home. Assistance can be provided with practical tasks associated with managing a tenancy including:- setting up a tenancy, developing domestic skills, dealing with correspondence, managing a household budget, accessing other relevant services. The service aims to assist people in developing skills and abilities which will lead to a greater sense of hope and achievement and promote recovery from mental ill health.

Who can access the service?

The service is open to adults from across Renfrewshire, with mental health difficulties, who are having difficulty managing to sustain their tenancy.

How do people access the service?

Referrals can come from a range of sources; Mental Health Professional, GP, Homeless, service worker, Social Worker, self or other RAMH Service.

Additional Information

Currently we have a waiting list for the Outreach aspect of our Service, of approximately 4 weeks.

RAMH Respite Housing & Support

41 Blackstoun Road
Paisley
PA3 1LU

Tel: 0141 847 8900

Email: janis@ramh.org

Website: www.ramh.org

What do they do?

Our newly developed Respite Service provides the opportunity for Carers to receive a break from their caring role knowing that their cared for is being supported by experienced and trained staff. Support can be provided from the individuals own home, for short periods of time, at a planned regular time that suits the individual and the Carer or within our 1 bedroom flat for longer planned breaks such as Carers holidays or hospital admission.

Who can access the service?

The service is available to individuals from across Renfrewshire who have involvement from the Community Mental Health Team and who would benefit from their Carer having a break.

How do people access the service?

Referrals are required to be made by the Community Mental Health Team.

Additional Information

There may be a charge for the service, dependant on your financial circumstances.

Unfortunately, the Respite flat is not suitable for individuals with mobility issues, due to being situated on the first floor of a block of flats with no lift access.

Turnaround Residential

219 Gleniffer Road
Paisley
PA2 8UL

Tel: 01505 810 800

Website: www.turningpointscotland.com

What do they do?

We provide a residential service for males between ages of 18 and 30 who are currently involved in the criminal justice system. We offer a six week stay to men with chaotic lifestyles, with a history of offending in the community and who have issues with substance misuse. We operate an intensive programme of group work, one to ones to help stabilise individuals so that they can go back into the community and better engage with services there.

Who can access the service?

Men aged 18 – 30 currently offending and involved in criminal justice system. We accept referrals from 10 local authority areas including Renfrewshire.

How do people access the service?

They must be referred by their care manager (e.g social worker, addiction worker etc) or directly by the court.

Additional Information

There is disabled access.

Practical Support Team

Abbey Mill Business Centre
Studio 1010
12 Seedhill Road
Paisley
PA1 1JS

Tel: 0141 849 2202

What do they do?

Practical Support Team is a housing support service specifically for clients with mental health issues and their carers. Housing support covers a wide range of support tasks to maintain independent living in the community and can provide support with; setting up and maintaining your home, meal preparation, home decoration, paying bills etc.

Who can access the service?

The service can be accessed by anyone living in Renfrewshire with a mental illness.

How do people access the service?

Access to the service is by referral from an appropriate professional involved in your care. You must also have involvement from another part of the Community Mental Health Team.

Additional Information

There could be some financial cost to accessing Practical Support Team services, in accordance with Renfrewshire Councils Home Care Charging Policy. However this is means tested and we will carry out a financial assessment before the service is delivered.

RCA Trust Accommodation Support

Mirren House,
Back Sneddon Street
Paisely
PA3 2AF

Tel: 0141 887 0880

Helpline: 0845 230 0038

Fax: 0141 887 8063

Email: info@rcatrust.org.uk

What do they do?

This service provides accommodation to those with addiction problems. Trained workers visit people in their homes and offer support.

Who can access the service?

People living in Renfrewshire To use this service, users must attend support sessions and commit to be alcohol free for a number of weeks.

How do people access the service?

Self referral or referral via GP, hospitals, courts or social work departments

Additional Information

There is a waiting list for this service. The service is free although donations are accepted

Blue Triangle Housing Association

43 - 45 Dundonald Rd
Gallowhill
Paisley
PA3 4NB

Tel: 0141 8877524

Fax: 0141 887 8381

Email: pm paisley @btha.org.uk

Website: www.btha.org.uk

What do they do?

Residential housing support service for young people aged from 16-24 years.

The service is staffed 24hours per day and provides accommodation in single flats with housing support.

Staff will provide general support in areas such as budgeting; health ; employment and tenancy sustainment based on individual support plan. Group work is also undertaken within the project.

Who can access the service?

Anyone aged between 16 - 24 years in Renfrewshire. Young people who have presented to the local authority as homeless or threatened by homelessness may be referred to the project.

How do people access the service?

Referrals are made thorough Local Authority Homeless Person's Section. Informal enquiries may be made directly to the Project.

Additional Information

Individuals make contribution to electricity charge.

Young Carers Project

Renfrewshire Carers Centre
16 Silk Street
Paisley
PA1 1HG

Tel: 0141 887 3643

Fax: 0141 887 3643

Email: Pauline@renfrewshirecarers.co.uk

Website: www.renfrewshirecarers.com

What do they do?

This service provides support to those under 18 who have caring responsibilities. The project runs a number of age group specific groups who meet weekly for recreational and skills developing activities. Personal support is also available informally.

Who can access the service?

Young people in Renfrewshire who are assessed as needing our support

How do people access the service?

Via Home Link Workers, Social Work schools/colleges. No self referrals.

Additional Information

The service is free of charge although there is usually a waiting list to join any of the groups. The carers centre is accessible to wheelchair users and home visits are possible.

Renfrewshire Cares Centre Carers Relaxation Services

Renfrewshire Carers Centre
16 Silk Street
Paisley
PA1 1HG

Tel: 0141 887 3643

Fax: 0141 887 3643

Email: tracy@renfrewshirecarers.co.uk

Website: www.renfrewshirecarers.com

What do they do?

The centre provides weekly relaxation sessions (massage, reflexology aromatherapy) and stress management to carers that are carried out by qualified professionals. There is also a relaxation group which meets monthly.

Who can access the service?

Any adult carer who is an unpaid carer living in Renfrewshire. Priority is given to those carers with greatest need and to those who have just suffered bereavement.

How do people access the service?

This service operates an open referral process. You can be referred by anyone such as your GP, Nurse, Social Worker etc. or you can simply self refer.

Additional Information

The service is free of charge although there is usually a waiting list for individual therapies and the therapy group. The carers centre is accessible to wheelchair users.

Renfrewshire Carers Centre Carers Information Service

Renfrewshire Carers Centre
16 Silk Street
Paisley
PA1 1HG

Tel: 0141 887 3643

Fax: 0141 887 3643

Email: amy@renfrewshirecarers.co.uk

Website: www.renfrewshirecarers.com

What do they do?

The centre provides information via our website and our newsletter that is published 4 times a year. There is also information and advice provision at the centre for carers with queries about health conditions, welfare rights and local services.

Who can access the service?

Anyone who is an unpaid carer living in Renfrewshire, or professionals working on behalf of carers

How do people access the service?

Via GPs, RAH, the RAH Information Worker, Social Work, District Nurses, schools/colleges and self referral.

Additional Information

The service is free of charge and there is not usually a waiting list. The carers centre is wheelchair accessible and home visits can be arranged.

Renfrewshire Carers Centre Carers Respite Sitting Services

Renfrewshire Carers Centre
16 Silk Street
Paisley
PA1 1HG

Tel: 0141 887 3643

Fax: 0141 887 3643

Email: maureen@renfrewshirecarers.co.uk

Website: www.renfrewshirecarers.com

What do they do?

This project offers respite for a carer by putting in a paid sessional worker for up to 4 hours a fortnight, to allow the carer a break away from the home.

Who can access the service?

Anyone who is an unpaid carer living in Renfrewshire who is assessed as needing the service. Carers of those with dementia are not covered by this service as Alzheimer's Scotland provide this service to this user group

How do people access the service?

Via GPs, RAH, Social Work, District Nurses, schools/colleges and self referral. An assessment is carried out before the service is provided

Additional Information

The service is free of charge although there is usually a waiting list. The carers centre is accessible to wheelchair users and home visits are possible.

Renfrewshire Carers Centre Volunteer Befriending Project

Renfrewshire Carers Centre
16 Silk Street
Paisley
PA1 1HG

Tel: 0141 887 3643

Fax: 0141 887 3643

Email: marie@renfrewshirecarers.co.uk

Website: www.renfrewshirecarers.com

What do they do?

This project offers regular befriending for a cared for person or a carer to provide companionship and reduce isolation.

Who can access the service?

Anyone who is an unpaid carer living in Renfrewshire who is assessed as needing the service, including those with moderate dementia.

How do people access the service?

Via GPs, RAH, Social Work, District Nurses, schools/colleges and self referral. An assessment is carried out before the service is provided

Additional Information

The service is free of charge although if possible, the carer can pay for expenses incurred by the cared for person. There is usually a waiting list to ensure an appropriate match up. The carers centre is accessible to wheelchair users and home visits are possible.

Mental Health Carers Support Group

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Tel: 0141 842 3400

Email: mark.reilly@renfrewshire.gov.uk

What do they do?

The carers group meets on the first Tuesday of every month at 7pm in The Charleston Centre. The group offers the chance to meet other carers in the area and to share experiences. We also have a range of speakers and offer a wide range of training to enable you to learn new skills and find out more about caring issues.

Who can access the service?

This service is open to anyone in Renfrewshire who supports someone who is recovering from mental ill health, whether it be a husband, wife, partner, mum, dad, child, brother, sister or a friend.

How do people access the service?

Carers are encouraged to come along on the evening.

Alternatively, you can call the Charleston Centre to arrange an appointment ahead of the group.

Additional Information

The Mental Health Carers Support Group is supported by the Mental Health Development Team, Renfrewshire Carers Centre and RAMH.

ACUMEN

Room 2015 Mile End Mill
12 Seedhill Road
Paisley
PA1 1JS

Tel: 0141 887 9103

Fax: 0141 887 9103

Email: enquiries@acumennetwork.org

Website: www.acumennetwork.org

What do they do?

ACUMEN is a networking organisation for people in the West of Scotland affected by mental and emotional problems. It works in partnership with five local authorities and both NHS Greater Glasgow & Clyde and Highland Health Boards to improve service delivery and the quality of life for people with significant mental health challenges.

We support the monthly meetings of Recovery Renfrewshire. This is a group of service users and carers who come together for support and the promotion of good mental health. New members are very welcome. For further information regarding the group, contact the ACUMEN office.

Who can access the service?

Anyone with an interest in mental health. Full membership is open to service users and carers who are residents of Argyll & Bute, East Renfrewshire, Inverclyde, Renfrewshire or West Dunbartonshire. Associate membership is open to any individual or company wishing to be associated with the organisation.

How do people access the service?

Self referral to office by telephone, email or by post.

Renfrewshire CVS

Airlink Business Centre
24 Clark St
Paisley
PA3 1RB

Tel: 0141 587 2487

Fax: 0141 889 3974

Email: info@rcvsweb.co.uk

Website: www.rcvs.synthasite.com

What do they do?

Third Sector “infrastructure” organisation offering help and support to the local Renfrewshire (charity) voluntary and community sector. From new start up to project and business development, quality standards, accessing funding and all sorts of issues in between we can help you make progress. We seek to achieve a thriving and connected third sector in Renfrewshire.

Who can access the service?

Third Sector organisations in Renfrewshire and individuals wishing to start up a new charity.

How do people access the service?

Self referral or via other public sector or public funded organisations.

Additional Information

There is a small membership fee and some charges for some activities. We are “not for profit” and try to keep charges to a minimum.

WRVS Information Centre & Community Cafe

Unit 37
Paisley Centre
20 Causeyside Street
Paisley
PA1 1UN

Tel: 0141 889 7645

Fax: 0141 889 7645

Email: avril.mclean@wrvs.org.uk

What do they do?

A community café in Paisley that welcomes all users. The Café holds information and community notices and also holds drop in surgeries from a range of local services, providing services such as health checks, financial information and benefits checks.

Who can access the service?

The centre covers all of Renfrewshire and is mainly aimed at older people, their cares and their families but all services are available to the general public.

Additional Information

The centre is fully accessible with baby changing facilities and is located in the heart of Paisley.

Renfrewshire Law Centre

65/71 George Street
Paisley
PA1 2JY

Tel: 0141 561 7266

What do they do?

Legal advice and representation:

Housing Law

Evictions

Social Security

Debt

Employment Law

Children's Law

NB we do not currently provide representation at Mental Health Tribunals.

Who can access the service?

Residents of Renfrewshire.

How do people access the service?

Self/agency referral

Additional Information

Services are usually free

Citizens Advice Bureau Renfrewshire

45 George Street
Paisley
PA1 2JY

Tel: 0141 889 2121

Fax: 0141 849 7116

Website: www.cas.org.uk

What do they do?

Citizens Advice Bureau Renfrewshire provides advice to members of the public on a wide range of issues, from housing advice, welfare rights advice, debt advice as well as consumer and legal issues and family issues.

Who can access the service?

Anyone in Renfrewshire.

How do people access the service?

Self referral. The George Street centre offers a drop in service from Monday to Thursday between 10am and 3.30pm. You will be seen on the same day although waiting times to see an adviser can be an hour or more

Outreach services are by appointment only. For an appointment call: 0141 840 6026.

Additional Information

The service is free, impartial and confidential. Waiting lists for Outreach services may be in operation.

Public Education Resource Library (PERL)

Public Education Resource Library
Dykebar Hospital
Paisley
Renfrewshire
PA2 7DE

Tel: 0141 314 4074

Email: perl@renver-pct.scot.nhs.uk

Website: www.phru.net

What do they do?

The Public Education Resource Library (PERL) holds an extensive range of health improvement and public health resources, while the PERL online publications directory enables clients to browse, search and view the latest editions of the resources we hold and also download sample copies. These free high quality resources are available in limited quantities to health professionals, voluntary agencies and FE students living or working in the NHS Greater Glasgow & Clyde area.

Who can access the service?

Clients living or working within the Renfrewshire area.

How do people access the service?

By calling the office or by visiting www.phru.net/perl

Additional Information

The service is free and has disabled access available.

Gleniffer Outreach Support Centre

77 Renfrew Road
Paisley
PA3 4DS

Tel: 0141 887 1141

Fax: 0141 889 3586

Email: sharlene.slattery@accord.org.uk

Website: www.accord.org.uk

What do they do?

Gleniffer Outreach is the Accord Hospice Support Centre located in Paisley. The service offers support to patients and family members affected by advanced, life limiting illness. The support offered includes: up to date information on a variety of advancing illnesses as well as covering all aspects of psychological care, finances etc.

The centre has a variety of groups including: bereavement support, complimentary therapies, benefit surgeries etc.

Who can access the service?

The services are available to patients and families who have palliative care needs in Renfrewshire or East Renfrewshire.

How do people access the service?

Referrals can be arranged by our team at Accord Hospice. We also welcome people to drop in to access information and advice, however, access to some services may require a referral.

Additional Information

The service is free, and waiting times vary depending on service demands. The centre has a number of disabled parking spaces, however, there are a number of stairs to climb to the entrance from the car park. Please contact the centre for more information.

Parents Enquiry Scotland

Tel: 0131 556 6047 (Admin)

Email: parentsenquiry@hotmail.com

Website: www.parentsenquiryscotland.org

What do they do?

Parents Enquiry Scotland offers support to parents of gay, lesbian, bisexual and transgender people across Scotland.

Confidential helplines are operated by parents. We are not counsellors but have been through the experience of learning to understand and support our own gay children. Telephone calls are welcome at any reasonable time, but as our helplines are operated from our own homes, please leave a message or try again if you don't get through to us first time.

One of the main problems faced by families of LGBT people is a sense of isolation, so we are happy to meet people; this is usually one-to-one, but sometimes we arrange for groups to meet. We also provide speakers to talk to interested organisations and have a comprehensive book list and leaflets available.

Who can access the service?

Anyone in Scotland who feels they need the support.

How do people access the service?

By telephone. By calling the central line above, you will then be directed to the relevant area line.

Additional Information

The service is free, and waiting times vary depending on service demands. The centre has a number of disabled parking spaces, however, there are a number of stairs to climb to the entrance to the car park. Please contact the centre for more information.

Renfrewshire Woman's Aid

Violet House,
3 Violet Street
Paisley
PA1 1AD

Tel: 0141 561 7030

Fax: 0141 561 7029

Email: info@renfrewshirewomensaid.co.uk

What do they do?

Emotional & practical support, advice, information and temporary refuge accommodation where appropriate to women and their children (if any) who are or have experienced domestic abuse.

Who can access the service?

Women experiencing domestic abuse and their children. The service covers the entire Renfrewshire area, but also will accept referrals out with the area.

How do people access the service?

Self and/or external agencies.

Additional Information

Support offered via advice centre at Violet House during office hours. Offers of accommodation subject to assessment of needs.

ParentLine Scotland

Helpline: 0808 800 2222

Website: www.parentlinescotland.org.uk

What do they do?

ParentLine Scotland help parents deal with problems no matter how big or small. The helpline is free and confidential for anyone caring for a child in Scotland.

The helpline is open Monday, Wednesday & Friday 9am - 5pm and Tuesday & Thursday 9am - 9pm

Who can access the service?

Anyone caring for a child in Scotland.

Additional Information

ParentLine Scotland is a confidential service. We don't pass on information to anyone unless you agree, or a child is in danger or at risk of serious harm. Your telephone number does not show up and you do not have to give your name or address. Just tell us as much about yourself as you're comfortable with. Sometimes for reasons of quality control, a supervisor will listen to calls.

Scottish Recovery Network

Suites 320-323
50 Wellington Street
Glasgow
G2 6HJ

Tel: 0141 240 7790

Fax: 0141 221 7947

Email: info@scottishrecovery.net

Website: www.scottishrecovery.net

What do they do?

The Scottish Recovery Network (SRN) is an initiative designed to raise awareness of recovery from mental health problems.

Our aims are:

- ◇ To raise awareness of recovery from mental health problems, in particular longer term problems.
- ◇ To learn more about the recovery experience, and the factors which help and hinder it, and to share that learning.
- ◇ Share ideas and encourage and support action
- ◇ nationally and locally for the promotion of recovery.

Who can access the service?

SRN is a national organisation. We aim to engage with anyone who has an interest in recovery. Anyone can contact SRN for information about our work or recovery.

How do people access the service?

SRN does not provide a front line service, there is no referral process. People can contact SRN direct for information about our work or recovery.

Additional Information

SRN does not provide direct support or advice.

Depression Alliance Scotland

11 Alva Street
Edinburgh
EH2 4PH

Tel: 0845 123 23 20

Fax: 0131 226 7854

Email: info@dascot.org

Website: www.dascot.org

or ask@lookokfeelcrap.org

& www.lookokfeelcrap.org

What do they do?

We provide information and support for people affected by depression in Scotland. We have a phone line open from 10am to 2pm Monday, Tuesday, Thursday and Friday; we are also glad to offer support through emails and letters.

Quarterly newsletters, regular email bulletins and various fact sheets are available freely to individuals. We have some self help support groups and offer more structured self help through Living Life to the Full courses in some areas.

DAS also campaigns at a national and local level to improve care and services for people affected by depression.

Additional Information

Depression Alliance does not provide direct support or advice.

Choose Life Renfrewshire

Studio 1001 -1011
Mile End Mill
12 Seedhill Road
Paisley
PA1 1JS

Tel: 0141 849 2200

Fax: 01418492254

Email: Rosemary.Mullan@renfrewshire.gov.uk

Website: www.chooselife.net

What do they do?

Choose Life provide advice, information, guidance and training to staff, carers and the community to help them support those who are suicidal and or self harming. We can offer advice on appropriate responses and interventions as well as signposting on to specific services. Our training programmes includes STORM (Skills Based Training on Risk Management), ASIST (Applied Suicide Intervention Skills Training), SafeTALK and Self Harm Awareness and Skills. We will tailor training to suit the needs of individual organisations and provide short presentations to teams or community groups seeking to learn more about suicide prevention and self harm interventions.

Who can access the service?

Anyone living or working in Renfrewshire.

How do people access the service?

Contact the service directly

Additional Information

No charge for training etc.

Inclusion Scotland

5a Sir James Clark Building
Abbey Mill Business Centre
Paisley
PA1 1TJ

Tel: 0141 887 7058

Fax: 0141 848 7551

Email: information@inclusionsscotland.org

Website: www.inclusionsscotland.org

What do they do?

Inclusion Scotland (IS) is a consortium of disability organisations, individual disabled people and social partners who share our aims. We work towards eradicating the barriers – physical, economic, cultural and attitudinal – which prevent disabled people being fully included in society.

Our role is to enable meaningful communication and consultation between disabled people in Scotland and policy makers at local and national government levels and with bodies such as the NHS, all of whose decisions and policies can profoundly affect us. We want to reverse, through civil dialogue, partnerships, capacity building, education, persuasion, training and advocacy, the current social exclusion experienced by disabled people.

In IS we share the ethos of the social model of disability as opposed to the medical model, which expects disabled people to regard their impairment as their problem and adapt to fit into the world as it is. The social model of disability, however, recognises everyone as equal and looks beyond a person's impairment at all the relevant factors including the barriers that affect their ability to be a full and equal participant in society.

Who can access the service?

Disabled people and their organisations and people with an interest in disability and equality issues.

How do people access the service?

By telephoning us to find out more or logging on to the website.

PAPYRUS Prevention of Young Suicide

Lodge House
Thompson Park
Burnley
BB11 2RU

Tel: Admin: 01282 432555

Fax: 01282 432777

Email: admin@papyrus-uk.org

What do they do?

PAPYRUS Prevention of Young Suicide is a national UK registered Charity working to raise awareness of the risk of suicide amongst young people and campaigning for better access to mental health services. We provide suicide prevention literature and other resources to individuals and organisations.

The PAPYRUS confidential helpline HOPELineUK 0800 068 41 41 gives free support, information and practical advice to young people themselves and to anyone concerned that a young person they know may be at risk of harming themselves.

Calls are free from BT landlines. Other networks and mobile charges may vary.

Who can access the service?

The helpline HOPELineUK 0800 068 41 41 is available to young people, their friends, family, teachers, carers and anyone who is worried that a young person they know may be at risk of harming themselves. UK wide service.

How do people access the service?

By calling the HOPELineUK helpline.

Additional Information

Requests for free suicide prevention literature and resources or more information about PAPYRUS can be made to the admin office as above by telephone, e-mail or letter.

Mental Welfare Commission for Scotland

Thistle House
91 Haymarket Terrace
Edinburgh
EH12 5HE

Tel: 0131 313 8777 or 0800 389 6809

Fax: 0131 313 8778

Email: enquiries@mwscot.org.uk

What do they do?

The Mental Welfare Commission for Scotland is an independent organisation working to safeguard the rights and welfare of everyone with a mental illness, learning disability or other mental disorder.

If you need information or advice about your rights in relation to mental health care and treatment, or you are concerned about the rights and welfare of someone else, this service can help. As well as providing information and advice, they may be able to help put things right.

Who can access the service?

Anyone can contact the Mental Welfare Commission for advice or to record a concern.

VOX (Voices of Experience)

c/o Mental Health Foundation
5th Floor Merchants House
30 George Square
Glasgow
G2 1EG

Tel: 0141 572 1663

Fax: 0141 572 0246

Email: voxscotland@yahoo.co.uk

Website: www.voxscotland.org.uk

What do they do?

We are a national mental health service user led organisation and work in partnership with mental health and related services to ensure that service users get every opportunity to contribute positively to changes in the services that serve them.

Who can access the service?

Membership of VOX is open to individuals who have or have had mental health problems, mental health groups can also become members.

How do people access the service?

By calling the number above.

Additional Information

There are no fees at present for membership of VOX.

See Me

1/3 Great Michael House
14 Links Place
Edinburgh
EH6 7EZ

Tel: 0131 554 0218

Fax: 0131 553 3217

Email: info@seemescotland.org

Website: www.seemescotland.org

What do they do?

'see me' is Scotland's national campaign to end the stigma and discrimination associated with mental ill-health. We work with a number of partners at both local and national level. A key component of our work is a programme of events and local and national initiatives across the country that aim to change people's attitudes about mental ill-health, and influence their behaviour to be more supportive and positive towards people with mental health problems. We work closely with the media in order to change the way in which mental health issues are portrayed. We also involve a lot of social marketing approaches in our work.

Who can access the service?

'see me' does not provide direct services to individuals or groups. We work with a number of organisations and people across Scotland, often by being involved in already existing partnerships.

NSF (Scotland)

Unit 6 Newington Business Centre
Dalkeith Road Mews
Edinburgh
EH16 5 GA

Tel: 0131 662 4359

Fax: 0131 662 2289

Email: info@nsfscot.org.uk

Website: www.nsfscot.org.uk

What do they do?

NSF (Scotland) provides direct services in some parts of Scotland but not in Renfrewshire.

We do, however, provide an Information service from our National Office in Edinburgh and can provide information on a variety of matters that relate particularly to those affected by schizophrenia and other mental illnesses. The Information service is usually available Tuesday – Thursday between 9.30 and 4.30 by phone, e-mail or letter.

We are also a membership organisation. Most of our members are individuals affected by mental illness either as service users or as carers/family members.

There is no fixed membership fee and membership entitlements include receipt of our twice yearly Newsletter and other correspondence/Annual Reports etc as well as opportunities to contribute to our national policy influencing role.

Who can access the service?

Anyone in Scotland, or supporting someone living in Scotland, who has an interest in or has concern about issues for people affected by schizophrenia and other mental illnesses.

Bipolar Fellowship Scotland

Studio 1015, Mile End Mill,
Abbeymill Business Centre,
Seedhill Road
Paisley
PA1 1TJ

Tel: 0141 560 2050

Email: info@bipolarscotland.org.uk

Website: www.bipolarscotland.org.uk

What do they do?

- ◇ A national network of self-help groups
- ◇ Training in self-management of bipolar disorder
- ◇ Talks on bipolar disorder to statutory and voluntary groups
- ◇ Provide information on bipolar disorder through website, publications, leaflets etc.

Who can access the service?

Cover the whole of Scotland. Target group are people diagnosed with bipolar disorder, their carers and other supporters.

How do people access the service

For self-help groups you can self refer. Self-Management training is open to people with the diagnosis and are members of Bipolar Fellowship Scotland.

Additional Information

None of the above, but please note that we do not currently have a self-help group meeting in Paisley. Nearest groups will be in Glasgow and East Renfrewshire.

Community Mental Health Teams

The Charleston Centre
49 Neilston Road
Paisley
PA2 6LY

Tel: 0141 842 3400

What do they do?

The Community Mental Health Teams (CMHT) provide a comprehensive service to people recovering from mental health problems in the Renfrewshire area. This is a joint initiative involving both NHS Greater Glasgow & Clyde and Renfrewshire Council Social work.

The teams have a mix of skills from all disciplines allowing them to offer a comprehensive package to those in need. The teams include: Community Nurses, Occupational Therapists, Psychiatrists, Psychologists, Social Workers, Group Workers, Home Care Workers, Support Workers and Administration Staff

How do people access the service?

If your GP thinks you will benefit from CMHT input then he/she will make a referral. If the service thinks it can help, they will then make an appointment to see you. This initial contact lets them find out about the difficulties you may be experiencing and helps to identify together whether the service would be best to meet your needs.

Additional Information

The Community Mental Health Teams are arranged into two area teams - Paisley and the remaining area of Renfrewshire, from Lochwinnoch to Renfrew.

People can be seen in their homes or at a number of community buildings.

Intensive Home Treatment Team (IHTT)

Ward 3, Dykebar Hospital
Grahamston Road
Paisley
PA2 7DE

Tel: 0141 314 4489

What do they do?

The service is for adults over the age of 18 and under the age of 65 years with mental health problems who are experiencing a psychiatric crisis and/or relapse of such severity that without the involvement of the IHTT would be at risk of being admitted to hospital.

The service is not appropriate for individuals with the following needs:

- ◇ A primary diagnosis of alcohol or other substance misuse
- ◇ A primary diagnosis of learning disabilities
- ◇ Current involvement with the Forensic Community mental Health Team/services

Who can access the service?

- ◇ People who live within Renfrewshire CHP Area
- ◇ 16-18 year olds not in full time education
- ◇ Over 65 years olds already known to adult mental health services
- ◇ People in hospital where an early supported discharge can be facilitated

How do people access the service?

Referrals are considered strictly against service criteria.

Telephone referrals will be accepted from the following health or social care professionals:

- ◇ GP's and other primary care practitioners
- ◇ All Mental Health Professionals
- ◇ A & E Departments
- ◇ NHS 24
- ◇ Emergency Duty Services
- ◇ Health & Social Care Community Teams
- ◇ Police & emergency services

Sandyford Renfrewshire

Russell Institute
Causeyside Street
Paisley
PA1 1UR

Tel: 0141 314 0726

What do they do?

Sexual and reproductive health clinic for everyone in Renfrewshire regardless of age, gender or sexuality. The service operates 5 days per week. We operate a Drop-in every morning (Monday to Friday) between 9am - 11am and have booked appointments in the afternoon.

We have 3 youth clinics per week on a Monday, Wednesday and Thursday 3.30pm - 5.30pm and two evening family planning clinics on a Wednesday and Thursday between 6pm - 7pm.

Who can access the service?

Anyone in Renfrewshire.

How do people access the service?

Via GPs, or self referral.

Additional Information

Appointments are required for specialist clinics such as, gynaecology, menopause, termination of pregnancy etc.

C - Level

11 Queens Crescent
St Georges Cross
Glasgow
G49 AS

Tel: 0141 332 2520

Email: whamilton@c-level.org.uk

Website: www.c-level.org.uk

What do they do?

C-level is a support and advice service for people who may be at risk of contracting hepatitis or for friends and family who require information. The service has a drop-in service every day between 10am - 12 noon. We have a support group every Wednesday between 2pm - 4pm as well as providing one to one sessions, pre and post test discussions as well as a buddy service.

C-level also provide basic hepatitis C awareness sessions in community sessions for individuals at risk as well as for staff.

C-level operate a drop in, once a month at the CACTUS project in Paisley. (See page 10 of this directory)

Who can access the service?

Anyone who lives in the NHS Greater Glasgow and Clyde area.

How do people access the service?

C-level operates an open referral system and accepts referrals from a variety of sources including, self referrals.

Additional Information

C-levels services are free to anyone in the Greater Glasgow and Clyde area.

Child and Adolescent Mental Health Services (CAMHS)

Johnstone Hospital
Bridge of Weir Road
Linwood
PA5 8YX

Tel: 01505 821 530

What do they do?

CAMHS offers a service to children and adolescents (up to the age of 18) with emotional and behavioural difficulties (including anxiety and mental health issues) as well as those on the autistic spectrum. Assessment and therapeutic work is available for users and practical advice for parents and families is also provided.

Who can access the service?

Children and adolescents in Renfrewshire who are assessed as needing the service.

How do people access the service?

Via GP, social work departments and consultant psychiatrist.

Additional Information

There may be a waiting list for this service. The service is free.

Older Adults Community Mental Health Team

Abbeymill Business Centre
Unit 3006 Mile End Mill
12 Seedhill Rd
Paisley
PA1 1JS

Tel: 0141 840 5740 / 5750

Fax: 0141 840 8743

Website: www.chps.org.uk/renfrewshire

What do they do?

The Older Adults Community Mental Health Team (OACMHT) is an integrated health and social care service, delivered by a multidisciplinary co-located team. The role of the service is:

- ◇ To offer home based specialist assessment
- ◇ To provide a programme of care based on individual need
- ◇ To support older people with mental health problems in the community, preventing hospital admission where possible
- ◇ To facilitate a timely discharge from hospital

Who can access the service?

People over the age of 65 living within Renfrewshire, who have complex mental health needs and require specialist home based support

How do people access the service?

Referrals to the team are usually received from Consultants in Old Age Psychiatry, GPs, Health Visitors, District Nurses, Intensive Care Managers, MATCH Team, Social Work Area Teams, Voluntary and other statutory agencies

Doing Well Team

Studio 1001 – 1011
Mile End Mill
12 Seedhill Road
PAISLEY
PA1 1JS

Tel: 0141 849 2201

Email: doingwell@nhs.net

Website: www.doingwell.org.uk

What do they do?

The service offers brief psychological therapy for individuals experiencing difficulties with low mood & mild, moderate & severe depression and soon the service will also include treatment of individuals experiencing anxiety problems.

Who can access the service?

Referral by a GP is required as there are specific referral criteria.

Additional Information

Doing Well is part of all GP Surgeries in Johnstone, Houston, Bridge of Weir, Erskine & Renfrew. The service currently works in half of GP Surgeries in Paisley and by the end of the year, the service will be available in all GP surgeries in Renfrewshire.

Websites and Other Resources

Online CBT Sessions

www.livinglifetothefull.com

Offers free life skills training based on a CBT model for people with anxiety and depression.

www.moodgym.anu.edu.au

A free self help program to teach cognitive behaviour therapy skills to people vulnerable to depression and anxiety.

www.glasgowsteps.com

This site will tell you all about common stress problems and give you some ideas on how best to tackle them.

www.counselling-directory.org.uk

A database UK counsellors and psychotherapists, with information on their training and experience, areas of counselling covered, fees and contact details.

Eating Disorders

www.b-eat.co.uk

This UK charity (formerly EDA UK) offers information and advice on eating disorders. Their website has a well-used and well-moderated discussion forum for people experiencing difficulties. They also run separate telephone helplines for adults and young people, a recorded information line and an SMS text information service .

Self Harm

www.selfharm.org.uk

This site is a key information resource for young people who self-harm, their friends and families, and professionals working with them

www.lifelink.org.uk

Crisis intervention service working in the North Glasgow area with people who self harm and at risk of suicide.

Substance Misuse

www.knowthescore.info

Clear, up-to-date information and advice on all kinds of drugs and drug-related problems.

www.talktofrank.com

Talk to Frank provides confidential and honest information on drugs. They operate a 24 hour phonenumber and email service 365 days of the year.

www.al-anonuk.org.uk

Al-Anon Family Groups provide understanding, strength and hope to anyone whose life is, or has been, affected by someone else's drinking.

www.alcohol-focus-scotland.org.uk

A national voluntary organisation for alcohol issues. Alcohol Focus Scotland is committed to improving the quality of people's lives by changing Scotland's drinking culture – promoting responsible drinking behaviour and discouraging drinking to excess.

www.alcoholics-anonymous.org

A national organisation offering help and support to people who are trying to overcome their drinking problems. Local groups throughout the country meet regularly to offer practical advice and fellowship.

www.release.org.uk

Provides a range of advice and information services in response to people requiring assistance with matters to do with drugs and the law.

Young People

www.childline.org.uk

ChildLine is the free helpline for children and young people in the UK. Children and young people can call ChildLine to talk about any problem. Call them free on 0800 11 11 (Open 24 hours a day every day of the year).

www.headsupscotland.com

HeadsUpScotland contributes to the activity already underway in Scotland to improve the mental health and well-being of children and young people.

www.talking2ourselves.com

This site is to provide help and information on mental health issues to young people who are either having difficulties themselves, or are worried about a friend or relative or just want to know more about mental well being.

www.handsonscotland.co.uk

The website provides practical information and techniques on how to respond helpfully to children and young people's troubling behaviour, build up their self-esteem and promote their positive mental wellbeing.

Helpline Numbers

Dementia Helpline	0808 808 3000	24hrs a day
Child Line	0800 11 11	24hrs a day
Domestic Abuse Helpline	0800 027 1234	24hrs a day
National Drink Line	0800 917 8282	24hrs a day
National Missing Persons Helpline	0800 700 740	24hrs a day
Rape Crisis Scotland	08088 010 302	24hrs a day
Hopeline UK (Young people's suicide prevention)	0800 6841 41	Mon - Fri 10am - 5pm & 7pm - 10pm. Weekends 2pm - 5pm
The Line (for young people living away from home)	0800 88 444	

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我們可提供本文檔的繁體中文拷貝。若需此拷貝，請致電0141 847 8900 與首席執行官辦公室的 Stephen McLellan 聯繫。

يمكننا تزويدكم بنسخة من هذه الوثيقة بهذه اللغة. ولطلبها يرجى الاتصال بالسيد جرمي
مكلتشي لدى قسم راسة الهيئة
التنفيذية على الهاتف رقم 01418478900 .

Istnieje możliwość otrzymania egzemplarza tego dokumentu w tym języku. W celu uzyskania takowego, proszę skontaktować się z Stephen McLellan pod numerem 0141 847 8900.

This directory can be downloaded electronically from

www.renfrewshirecarers.com
&
www.ramh.org

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