LEARNING DISABILITY DAY SERVICES MODERNISATION PROGRAMME

1. PURPOSE

1.1 The purpose of this report is to update the CHCP committee members on recent developments in the modernisation of learning disability day services in South East Glasgow.

2. BACKGROUND

2.1 The CHCP Committee was updated on the background to the proposed closures of three learning disability day centres within Glasgow at its last meeting on 28 January 2010.

2.2 In respect of South East Glasgow, the Committee were advised that an Appraisal of both day centre buildings within CHCP was being undertaken to decide which building was most suitable to become the ‘hub’ base, pending the provision of a new build facility. The results of this appraisal would be included in a report to the Health and Well-being Social Care and Equalities Policy Development’s March Committee.

3. BUILDINGS APPRAISAL - RESULTS

3.1 The buildings appraisal (Appendix I) concluded that Carlton Resource Centre was the best situated centre to become the hub base for South East Glasgow Learning Disability Services.

3.2 The decision to utilise the Carlton site was based on three key features:

(i) **Capital Investment**
Toryglen Centre requires a capital investment of £20,000 to fit radiator guards to its 40 radiator units to bring it up to Glasgow City Council’s Health and Safety standards. This level of capital investment is not available at the present time.

(ii) **Transport Options**
The number of public transport options at the Carlton Centre site provides the opportunity for access to a wider range of community activities in a more cost effective manner. In addition, journeys to a variety of destinations from this site are more easily facilitated and can be completed more timeously. This is in line with the new model of day services.
(iii) Future Potential
The planned regeneration of the Laurieston Area provides an additional opportunity and leverage to assist in meeting the CHCPs aspiration to have a new-build facility, and the importance of this cannot be underestimated.

3.3 As stated this decision was included in a report to the Health and Well-being Social Care and Equalities Policy Development’s March Committee (Appendix II).

3.4 All staff, service users and carers were advised of the decision to close Toryglen Centre by letter on 26th February 2010.

3.5 Public events were held in both Carlton and Toryglen Centres the following week where the modernisation proposals for the Learning Disability Service were outlined.

4. NEXT STEPS

4.1 A local Implementation Plan is now being drawn up to facilitate the closure of Toryglen Centre and progress the modernisation programme for learning disability day services.

4.2 Pivotal to the Implementation Plan will be a comprehensive Communication Strategy for all stakeholders, including their involvement in aspects of the modernisation programme where appropriate.

5. TIMESCALES

5.1 The property costs for Toryglen Centre will be removed from the Learning Disability budget as of 1st April 2010. It will obviously not be possible to close Toryglen Centre within this timescale but a target of Autumn 2010 has been set.

6. RECOMMENDATIONS

6.1 The CHCP Committee is asked to:

   note the closure of Toryglen Resource Centre with a target of Autumn 2010; and
   request regular updates of progress to this end.

GLENDA COOK
Head of Learning Disability Services

29 March 2010
Appendix 1

South East Glasgow
Community Health and Care Partnership

Learning Disability Day Centre Provision
- An Appraisal of Options

February 2010
1. INTRODUCTION

This paper presents the results of an appraisal of the options with regards to the future provision of learning disability day centre services within South East Glasgow.

South East Glasgow CHCP is responsible for delivering health and social care services to adults with learning disabilities. These services include the following:

- **Adult Learning Disability Teams**

The Adult Learning Disability Team (ALDT) consists of social workers, nurses, psychology, psychiatry and AHP members of staff. The team of 32 staff is currently split in two and based within both of the CHCPs Learning Disability Day Centres. They provide a service to approximately 386 adults with learning disabilities.

- **Adult Day Centres**

The CHCP currently provides a day service to a total of 153 adults with learning disabilities from two day centres bases. These bases are situated at Carlton (1-7 Cobourg Street, Glasgow) and Toryglen (179 Prospect Hill Circus, Glasgow). These services cost around £2.2 million per annum to run.

Management Arrangements

The services are managed by a Head of Learning Disability Service who reports to the CHCP Director. The Learning Disability management team consists of an Operations Manager, two Clinical Team Leaders, an AHP Team Leader, two Practice Team Leaders and two Day Service Managers. The Day Service Managers are supported in their role by 5.5 Depute Day Service Managers.

Services are currently in a process of change as a result of the review of day centre services being undertaken on a city wide basis. Details of this review and the case for changing the future provision of learning disability day centre services are set out in section 2.

The options available for the future provision of these services and criteria against which they have been evaluated are then described in sections 3 and 4 and the results of an appraisal of these options are set out in section 5. Finally, conclusions and next steps are then set out in sections 6 and 7.

2. BACKGROUND & RATIONALE FOR CHANGE

The Executive Committee of Glasgow City Council approved, on the 10 October 2008 the implementation of the modernisation of Learning Disability Day Services. This was envisaged as a phased approach over 2-3 years. The Executive Committee endorsed an approach to day service reform that reflects choice and flexibility, is rooted in meeting individual need in a personalised manner, and which provides greater opportunities and purposeful activities whilst sustaining and developing relationships for service users.

It was highlighted within that report that Learning Disability Day Services in Glasgow would continue to offer an element of respite to families from the caring role where that is a significant aspect of need.
To deliver an effective service to meet a broad range of needs, there will be two distinct strands to the new service:

- Buildings based activity for the purpose of therapeutic interventions for those who need and benefit from them.
- Participation in community based activities and opportunities (with appropriate support) for everyone.

In pursuing these strands CHCP staff are building on current good practice and will encourage innovative approaches to the service users’ experience of the service.

Fundamental to this change will be:

- Maximising service users’ opportunities to access mainstream services and opportunities; e.g. employment, education, sport, leisure etc.
- Achieving greater balance between buildings-based and community-based services.
- Developing a service model that addresses an increasing population of those with complex health needs within resource centers.
- Developing more personalised and flexible services.

The day service reform process previously agreed by the Council envisaged a reduction in the number of day centres as the process moved forward.

Within South East Glasgow CHCP a series of ‘Informing and Involving’ events were held with all stakeholders in February and March 2008. An independent report was commissioned to capture the views expressed at these events. This report, “Have We Heard You?” was circulated to all stakeholders in June 2008.

Following these events working parties were convened to consider the information gathered and together with input from staff and other stakeholders develop a new model of service delivery.

The working parties within South East Glasgow developed a new model of learning disability day service design which is client-focused in its design and has clear outcomes for service users.

The new model will result in one main centre-based service with another community-focused operation that will assist service users with the acquisition of new skills and help develop natural networks in the local community with the assistance of a well trained and adaptable team of support staff.

The service will be based around five main themes, (Employment/volunteering, independent living skills, healthy living, leisure & recreation, art & drama), and programmes will be developed for each individual that seeks to maximize their potential and assists them to make positive lifestyle choices that support healthy living.

The new service will also seek to provide a more flexible approach to the times of service delivery and use a range of transport options to support accessibility for all that use our service.
A series of meetings for stakeholders are being convened to facilitate further consultation on the proposed new service model.

3. OPTIONS

Given the commitment to modernise services and move all day services to one hub base, with an additional community focused operation, the options with regard to the hub base for South East Glasgow learning disability day services are as follows:

1. To move day services from the existing day centres bases at Carlton Resource Centre and Toryglen Resource Centre to a purpose built facility within South East Glasgow CHCP.
2. To utilise an existing day centre building, either Carlton Resource Centre or Toryglen Resource Centre as the main hub base.

Regrettably, the current economic climate has resulted in the first option not being viable at the present time. A new build facility does, however, remain the long-term aspiration for South East CHCP Learning Disability Services.

As an interim measure, and to ensure the progression of day service modernisation, option 2 will therefore be pursued, and an evaluation of the merits and opportunities of both sites is recorded below.

Option 2a – Carlton Resource Centre

The Carlton Centre is based in Cobourg Street, Gorbals.

Carlton Resource Centre opened as a day centre for adults who have learning disabilities in 1982. The building is all one level and surrounds a central patio garden area. In 2005, the building was refurbished, resulting in a bright, open environment that continues to be well maintained. There is a variety of office space, meeting rooms and activity areas as well as rooms for specific activities such as the sensory room, IT suite, quiet lounge, training kitchen and large dining room.

There are 81 service users registered at Carlton. 38 service users receive a service 5 days a week and the remaining 43 receive a part-time service ranging from 1 to 4 days per week. On average, 61 people are supported daily to access services in the local community, where the vast majority of activities take place, or to access activities in the day centre.

Carlton Centre is situated on the south side of the river Clyde, within walking distance of the city centre and the many community resources available. There is a range of public transport available, providing good links to the local and wider area. Service users regularly access the variety of local community resources and activities, such as Gorbals leisure centre, colleges, bowling, shops, cafes, pubs, and library, and service users from the BME community also have easy access to the local mosque.

Option 2b – Toryglen Resource Centre

The Toryglen Centre is based in Prospect Hill Road, Toryglen.

Toryglen Resource Centre opened as a day centre for adults who have learning disabilities in 1992. The building is all on one level with all rooms and facilities
leading off from one central corridor. The building was refurbished in 2003 to accommodate the inclusion of the Adult Learning Disability Team. There is a variety of office space, meeting rooms and activity areas as well as rooms for specific activities such as the sensory room, IT Suite, quiet lounge, hair dressing salon, training kitchen, Rebound Therapy room and large dining room. There is a car parking area in the grounds of the centre.

There are 79 service users registered at Toryglen Resource Centre. 30 service users receive a service 5 days a week and the remaining 49 receive a part-time service ranging from 1 to 4 days per week. On average, 55 people are supported to access services on a daily basis in either the local community or the day centre base.

Toryglen Centre is situated in a housing estate within Toryglen. The area is undergoing some regeneration and a number of high rise flats in the immediate vicinity of the centre have recently been demolished. Bus and rail services can be accessed in the local community. Service users regularly access the adjacent community centre, Castlemilk Leisure Centre and the local training flat, also housed within the Toryglen area.

4. EVALUATION CRITERIA

A number of key criteria have been identified against which the above options can be assessed. The following criteria are important considerations in moving the service forward, and assessing the relative benefits of each option.

Building Condition

This criterion considers the quality of the physical fabric of the building and its accessibility for disabled/sensory impaired people.

Client Access

This criterion considers the comparative ease with which clients and staff can access the centre from their places of residence either using personal or public transport.

Service Proximity

This criterion considers the locations of the buildings and the comparative ease with which clients and staff can access other local services and facilities from the centre.

Suitability of Facilities for Delivering New Model of Service

This criterion considers the suitability of the premises for delivering the range of services proposed in the new service model recently consulted upon.

Running Costs

This criterion considers the costs of delivering services from the centres in terms of staffing and maintenance costs.
5. BENEFITS ASSESSMENT

Building Condition

Both buildings have been assessed by the Care Commission as being fit for purpose. It has been identified, however, that to meet Glasgow City Council’s Health and Safety standards, Toryglen Centre needs to install radiator guards on 40 radiator units. The total cost for this work is estimated to be £20,000 and represents a substantial capital investment.

Client Access

Currently clients are transported to both centres using centre buses and taxis, with a small number of service users travelling independently on public transport. The new day service model seeks to encourage greater use of public transport options for service users to promote better community integration and increase opportunities and experiences for adults with learning disabilities.

Toryglen Centre has both free parking spaces on and off road and this is beneficial for staff car users. Carlton Centre has limited free off road car parking spaces. As regards to public transport options, Toryglen has a limited bus service (two buses pass centre); Rutherglen Railway Station is a ten minute walk from the centre. Carlton Centre has numerous bus routes on Pollokshaws Road and Bridge Street Underground is situated across the road from the centre. Glasgow Central Station is a ten minute walk away and allows access to numerous rail routes.

Service Proximity

As part of the new service model, service users will be increasingly encouraged and supported to attend community facilities and services, while reducing their reliance on the day centre base. Whilst service users will still access the latter it will be on a less frequent basis with some service users spending more times out with the base than others, depending upon their individual needs.

Both Carlton and Toryglen Centre utilise local community facilities and this will continue in the new model of service, irrespective of the location of the main hub base. However, it is noted that public transport links are more easily facilitated and offer greater choice from the Carlton site. The transport options available in the Carlton area also make it easier for service users to venture further afield and access services across the city. Limited transport options make accessing services further afield more difficult. The differences between the two centres in terms of service proximity is perhaps reflected in the fact that at present 61% of the activities for Carlton Centre service users takes place out with the Centre as opposed to 45% for Toryglen service users.

Suitability of Facilities for Delivering New Model of Service

Both Carlton and Toryglen have two accessible personal care facilities and both have potential, with a small investment, to develop a third accessible area if required.

Both centres have large training facilities that are adaptable for large group work. This area in the Toryglen Centre is also used for Rebound Therapy, and houses the equipment required for this. Both centres have training kitchens.
In addition, Toryglen has a hairdressing salon.

**Running Costs**

There is little material difference in the property costs of both centres. Staffing costs will remain the same irrespective of the location of the main base. The availability of a range of public transport options at the Carlton Centre reduces some transport costs as staff and service users can utilise these services free of charge through the Companion Card Scheme. A reduced reliance on centre buses will also prove more cost-effective.

Both centres have canteen facilities although they are operated by different contractors. Toryglen Centre uses Momentum Services which provides sheltered training and work placements for adults with learning disabilities and Carlton Centre uses Cordia, who in addition to catering for the service users at Carlton, operate as an ‘export’ kitchen to other user groups within the council. As they operate different models of service delivery, it is difficult to carry out a cost comparison.

**Additional Considerations**

In respect of the Carlton site there is one additional consideration to factor in. Carlton Centre is based in the centre of the Laurieston Regeneration Area. Prior to the recession, this area had been earmarked for substantial redevelopment. It is assumed that when the economic climate improves, these plans will be revisited and there is therefore potential to capitalise on this regeneration project to meet the aspiration of a new build facility for South East Glasgow Learning Disability Day Services.

Whilst it is noted that there are similar aspirations for redevelopment within the Toryglen area, it is recognised that in the absence of a comprehensive planning framework, this is a far longer term aspiration with no guarantee of fruition. Indeed, the area surrounding Toryglen Centre has been the subject of significant demolition work, leaving the prospect of Toryglen Centre being left in an isolated position with lessened prospects of community integration.

6. CONCLUSION

There are many similar features between the Carlton and Toryglen sites, however, there are certain characteristics which are key to the decision of which site is best situated to become the South East Glasgow Learning Disability Day Service hub base.

1. **Capital Investment**
   Toryglen Centre requires a capital investment of £20,000 to fit radiator guards to its 40 radiator units to bring it up to Glasgow City Council’s Health and Safety standards. This level of capital investment is not available at the present time.

2. **Transport Options**
   The number of public transport options at the Carlton Centre site provides the opportunity for access to a wider range of community activities in a more cost effective manner. In addition, journeys to a variety of destinations from this site are more easily facilitated and can be completed more timorously. This is in line with the new model of day services.
3. Future Potential
The planned regeneration of the Laurieston Area provides an additional opportunity and leverage to assist in meeting the CHCPs aspiration to have a new-build facility, and the importance of this cannot be underestimated.

Having considered the points covered in the Benefits Assessment, and the three main features above, it is concluded that Carlton Centre is the best situated centre to become the interim hub base for South East Glasgow Learning Disability Services.

In reaching this decision it is noted that there are two areas that require to be addressed in relation to the closure of Toryglen Centre. Firstly, it will be necessary to re-site the Rebound Therapy equipment - a community facility will be required to accommodate this. Secondly, a further options appraisal will be required to determine which catering contractor can best meet the needs of the modernised service.

7. NEXT STEPS
The decision from this appraisal will be shared with stakeholders by letter in the week beginning 1st March 2010. A series of consultation events on day service modernisation are already scheduled for 2nd and 4th March 2010 and additional sessions will be added if required. The detail of the appraisal will be shared during these consultation sessions. Following the consultation events, a Project Implementation Plan will be drawn up to set out in detail the steps to be taken to progress local day service modernisation and facilitation of the move from two centres to one. Pivotal to this will be the setting up of working groups to lead on different aspects of the project plan and all stakeholders will be invited to participate in these groups. Regular updates will continue to be tabled and discussed at the Locality Planning and Implementation Group (LPIG) meetings and through the SHOUT newsletter.

Glenda Cook
Head of Learning Disability Services
South East CHCP
Learning Disability Day Service Reform

Purpose of Report:

1.1 To update committee on the implementation of the modernisation of learning disability day services.

1.2 To inform committee of the programme of change that will be implemented in terms of this service modernisation that will enable the consolidation of directly provided day services in East, South East and North Glasgow and the planned closure of Accord, Toryglen & Killearn Day Centres.

Recommendations: Committee is asked to:

a) Note the content of this report.

b) Note the programme of change that will be implemented in terms of day service modernisation.

c) Note the consolidation of learning day services and the planned closure of Accord, Toryglen and Killearn Centres.

d) Note that service users, carers and staff will be consulted in an ongoing way in each CHCP.

e) Note that progress on implementation will be reported to CHCP Committees and the Day Service Modernisation Sub Group.

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1. Purpose of report

1.3 To update committee on the implementation of the modernisation of learning disability day services.

1.4 To inform committee of the programme of change that will be implemented in terms of this service modernisation that will enable the consolidation of directly provided day services in East, South East and North Glasgow and the planned closure of Accord, Toryglen & Killearn Day Centres.

2. Background

2.1 The Executive Committee of the Council approved, on the 10 October 2008 the implementation of the modernisation of Learning Disability Day Services. This was envisaged as a phased approach over 2-3 years. Executive Committee endorsed an approach to Day Service Reform that reflects choice and flexibility, is rooted in meeting individual need in a personalised manner, and which provides greater opportunities and purposeful activities whilst sustaining and developing relationships for service users.

2.2 Day Service Reform in Glasgow will continue to allow us to offer an element of respite to families from the caring role where that is a significant aspect of need.

2.3 To deliver an effective service to meet a broad range of needs, there will require to be two distinct strands to the service: -

- Building based activity for the purpose of therapeutic interventions for those who need and benefit from them.
- Participation in community based activities and opportunities (with appropriate support) for everyone.

2.4 In pursuing these strands Community Health and Care Partnership staff are building on current good practice and will encourage innovative approaches to the service users’ experience of the service.

2.5 Fundamental to this change will be:-

- Maximising service users’ opportunities to access mainstream services and opportunities; e.g. employment, education, sport, leisure etc.
- Achieving greater balance between buildings-based and community-based services.
- Developing a service model that addresses an increasing population of those with complex health needs within resource centres.
- Developing more personalised and flexible services.

2.4 The Day Service Reform process previously agreed by the Council envisaged a reduction in the number of day centres as the process moved forward.

2.6 A considerable programme of work has taken place both City wide and in individual CHCPs with partner agencies such as Culture & Sport, Further
Education, Social Care Provider Agencies and Employment Development Agencies. In addition, significant progress has been achieved toward a redesigned workforce for the modernised services. This progress will now enable 3 CHCPs, East, South East and North, to develop alternative service provision to enable the consolidation of the service and the closure of one Centre in each CHCP area in the financial year 2010 - 2011

2.7 Workforce redesign is well advanced and staffing resources are being realigned. The voluntary severance programme for Day Service Workers will be completed by 31 March 2010 and new Day Service Support Workers are being deployed within the service. This work will be consolidated early in the new financial year.

3. Key Stages in the implementing of Day Services Reform

3.1 In moving towards this consolidation of day services, each CHCP will be moving forward with developments in a number of key areas. These include:

- A CHCP communication and engagement process.
- Profiling individual needs and putting in place appropriate arrangement in line with these needs.
- Capacity building work with:
  - Provider agencies
  - Further education
  - Culture and Sport Glasgow
  - Employability agencies
  - Community resources/ bases
- Appropriate adaption of remaining centres when necessary.
- Capacity to redesign transport arrangements.
- Liaising with neighbouring CHCPs to ensure that future services should be planned and delivered on the principle that individuals should maximise the opportunities and choices in their own communities. While it is recognised that there will be exceptional circumstances for some individuals, future service provision should be delivered, where possible, within the CHCP in which the person lives.
- Re-designing transport and catering arrangements in line with these changes to release resources to invest in community access and to provide these arrangements for individuals in line with a remodelled community focused service.

4. Developments in East CHCP

4.1 East CHCP will move to consolidate its services by closing the day services operating from Accord Centre in 2010/ 2011. This is on the basis of the suitability of current buildings and the fact that Accord Centre is affected by planning developments associated with the Commonwealth Games.
4.2 Communication and Engagement with service works will be a continuing feature of changes. Briefings have taken place with service users, carers, staff and key providers and a local implementation group, will be arranged every 6 weeks. Key stakeholders identified so far in terms of ongoing engagement include: People First, Spotlight, Riddrie Service Users Committee, Accord Service Users Committee, Carers Group, Key Housing/Community Lifestyles service providers, staff and local members.

4.3 Individual profiling of needs is underway to ensure individuals are offered service delivery in line with their particular needs and circumstances. This process has identified 12 individuals currently attending Accord Centre whose complex and personal care needs will require to be met within a day centre. This will require some adaptation to facilities within Riddrie Centre.

4.4 Sixty four service users within East are currently supported in their supported living arrangements by provider agencies. Engagement is currently underway with these providers and these individuals to enable providers to also support community access and community connections, where this is appropriate. In addition opportunities to support individuals to access day opportunities through Self Directed Care arrangements are being developed.

4.5 Currently 24 service users are supported into employment, 36 into voluntary work and a further 37 service users are being supported along an employment pathway through a local Employment Team. A Horticultural/Gardening social firm is also being developed with the support of GERA (Glasgow East Regeneration Agency).

4.6 There is also active engagement with local Further Education colleges who will continue to provider opportunities for service users. Culture and Sport Glasgow is involved in providing a range of opportunities and appropriate bases for community activity for service users have been identified at the Hub Wellhouse, Shettleston Community Hall, Roeback Café and Riddrevale Community Centre.

5. Developments in South East CHCP

5.1 In South East Glasgow, consideration has been given to which of the existing centres is best placed to provide a Hub for future service delivery. On the basis of the current condition of buildings, access for service users, proximity to other services, suitability of facilities for the new service model and running costs, it is felt that services should be consolidated to Calton Centre as the South East Hub with Toryglen Centre closing in 2010/2011.

5.2 The move to one day centre in South East as part of day service modernisation has been discussed with staff, carers and service users over the past 18 months. Regular updates have been shared with stakeholders through the LPIG forum and the SHOUT newsletter and this will continue throughout the process. The preferred option of moving to a closure of Toryglen in 2010/2011 is being shared with all stakeholders.

5.3 The remodelled services will be based around 5 main themes – Employment/Volunteering, Independent Living Skills, Health Living, Leisure and Recreation and Art and Drama. Profiling of the needs, interests and aspirations of individual service users in relation to developing programmes for each individual is underway.
5.4 Sixty service users in South East receive their supported living support from provider agencies. Engagement will take place with these individuals and agencies to identify for how many of these service users it will be appropriate to have community access supported by those agencies. Self Directed Support may also be appropriate for a number of service users.

5.5 Currently 45% of activities take place outwith Toryglen Centre and 61% outwith Carlton. Ongoing engagement will take place with Further Education providers in Nautical, Langside and Cardonald colleges to improve access to opportunities. It is planned to identify an additional community base to support individual programmes.

5.6 South East continues to explore the potential for employment opportunities with the Bridging Service in respect of café and courier operations with a view to providing paid employment for up to 10 service users.

In addition, South East CHCP is supporting the development of a training kitchen and garden within the South East CHCP area with a view to this project ultimately providing ten supported training and employment places for adults with learning disabilities.

6. Developments in North CHCP

6.1 North CHCP plans to consolidate day services to the two centres at Summerston and Hinshaw Street. The building at Killearn has considerable limitations as a day centre base given its condition and design and this has been highlighted again in a recent Care Commission Inspection. Consequently, in this consolidation Killearn has been identified as more appropriate for closure. Some adaptation of facilities at Hinshaw Street will be required to meet the needs of service users with complex needs.

6.2 In North Glasgow, the Chip and Pin group is a well established forum attended by services users, carers and staff. It meets every 4 – 6 weeks to oversee and advise on day service development. The group has been briefed on closure plans for Killearn and has agreed to work with managers in North in taking forward an implementation plan. 'Modern Times', a quarterly newsletter for service users and carers will also provide an important medium of engagement and communication. North CHCP will continue with ongoing consultation in a variety of ways and provide ‘friendly format’ information.

6.3 North CHCP is also carrying out profiling of needs and interests to develop appropriate support arrangements with service users. This is both in relation to those whose community access support might in future be supported by current supported living providers and planning towards developing individual programmes.

6.4 A significant number of people accessing North CHCP day services live in West (35). Discussion with managers in West are underway towards how these individuals might be best supported in the future. Care managers with full involvement of individuals, their carers or advocate and day service staff, will lead this.
6.5 North day services, working in partnership with Culture and Sport Glasgow, the Disability Community and Glasgow Community Safety, have been accessing a significant number of community resources including:

- Ashgill Resource Centre
- Petershill Park Recreation Centre
- Milton Community Campus
- Maryhill Community Centre
- Disability Community, Possilpark.

A satellite base has been established in Milton Community Campus accessed by 20 people. It is planned to develop this successful venture to 5 day availability.

6.6 Twenty two people in North undertake volunteering placements. Recent work with the Healthy Living Centre supported a further 6 opportunities with more opportunities being developed. North is also accessing the recently established citywide Learning Disability Job Coaching Service (ESF) to support access to paid employment.

6.7 North has developed good working relationships with North Glasgow, Stow and Anniesland Colleges with fifty people accessing further education courses. It is planned to develop this access including working with individuals to apply for Individual Learning Accounts.

7. Citywide Planning

7.1 Additionally, as part of the overall process of change, other work is being taken forward on a citywide level including, workforce redesign; training and development; citywide liaison with partner agencies; future transport and catering options and an Equality Impact assessment. A citywide Employment project supported by ESF funding and based with local regeneration agencies in each CHCP has also been established to support people with learning disabilities into paid employment.

8. Conclusion and Recommendations

8.1 In each CHCP, change will focus on meeting individual needs and interests, developing a variety of alternatives with partner agencies and ongoing consultation and involvement of individual service users, carers and staff.

8.2 Committee is asked to:-

f) Note the content of this report.

g) Note the programme of change that will be implemented in terms of day service modernisation.

h) Note the consolidation of learning day services and the planned closure of Accord, Toryglen and Killearn Centres.

i) Note that service users, carers and staff will be consulted in an ongoing way in each CHCP.
j) Note that progress on implementation will be reported to CHCP Committees and the Day Service Modernisation Sub Group.