

Evening Visitor Transport Service

hospital visiting made easier



'This service has been a lifeline to us'

Visiting loved ones in hospital is not always easy, particularly for older people, people living with a disability or those on a low income. The hospital evening visitor transport service makes it easier. Here we explain how it works and how you can access the hospital evening visitor transport service.

Eligibility

In October 2006, a ground breaking hospital evening visitor transport scheme was launched for residents of Glasgow City. This scheme has now been extended to cover residents in East Renfrewshire, East Dunbartonshire and Cambuslang & Rutherglen.

The hospital evening visitor transport service is available to anyone who lives within these boundaries (see map). However, priority will always be given to visitors wishing to travel to their nearest hospital, to older people (over 60), people living with a disability or those in receipt of benefits (criteria is subject to change).



How to book

Booking the service couldn't be easier. For transport to your nearest hospital you will need to get in touch by telephoning the booking hotline 0845 128 4027. You can book between 1.00pm – 4.00pm (Monday-Thursday) and between 1.00pm – 3.30pm on Fridays. For transport to other than your nearest hospital please call the booking line after 3.00pm.

When you call you will need to register. You will be asked for information to help us to make sure that people who really need the service are given priority. All information will be treated in the strictest confidence and in compliance with the Data Protection Act. You will need to tell us where you live, what hospital you wish to visit and what time visiting begins and ends. Your pick-up will be confirmed by telephone. You will be collected as near as possible to your front door. Provided you are visiting your local hospital you can book transport up to one week in advance. This is because we wish to ensure that those who most need this service have the opportunity to use it.

