

The Herald



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Inspirational NHS staff are praised

Annual awards recognise a great year for Greater Glasgow and Clyde

THE year 2014 has been memorable for Scotland and for the NHS – especially in Greater Glasgow and Clyde.

So much has been achieved to prepare both the acute sector and community services for a sea-change in the way we deliver services through modernisation and integrated patient centred models of care.

At the heart of everything that we aspire to achieve are our people who exhibit unbounded care, dedication, innovation and above all imagination and leadership.

The quality of service and patient-centred care that I see throughout all our services I am continually inspired by. I was proud to introduce the NHSGGC Chairman's Awards five years ago and to see the introduction of the

locally based Facing The Future Together (FTFT) awards three years ago. Each are hugely important in recognising effort, innovation and celebrating success. Perhaps more importantly they are an inspiration to others to strive to achieve higher levels of achievement and share the very best of what makes health care such a special area of professionalism and compassion.

Our NHS is going through a massive modernisation programme to ensure it is able to adapt and respond to the changing needs of the population we serve. The changes are being driven by age demographics and changes to medicines and treatment techniques.

We also have to face up to the challenges of workforce flexibility and new partnerships with social care in the community to ensure we can respond to the needs of a rapidly changing population. Many of those who have been recognised in the Chairman's Awards and the overall local FTFT Award winners represent wonderful examples of what needs to be done, and the positive attitudes, that need to be seen and celebrated.

These values need to be shared to ensure we are ready to deliver what is needed to ensure that NHSGGC and the NHS in Scotland in general remains at the forefront of world health care.

NHSGGC Chairman Andrew Robertson for and on behalf of the NHSGGC Board.



CHAIRMAN'S AWARD WINNERS



Auxiliary team

facing the future together

OVERALL WINNERS

FACING THE FUTURE TOGETHER
Staff Awards for Excellence
Overall Winners in each Directorate and Partnership

DIAGNOSTICS
The CT Colon Course Team – Betty McVean, Stuart Ballantyne, Una Cruickshank & Joanne McBarron.
To train radiographic staff to perform CT Colons and develop course.

EMERGENCY CARE & MEDICAL SERVICES
Delegated Discharge Project Team: Alison Noonan, Breige Cohen & David Anderson.
Introducing a new model of delegated discharge helping patients to return home quickly.

FACILITIES
Gartnavel General Hospital/Western Infirmary Glasgow Internal Transfer Vehicle Team.
Custom transport service to move patients between the Western Infirmary and Gartnavel General Hospital.

HEALTH INFORMATION & TECHNOLOGY
Tracey McKee, Six Book Challenge.
Engages adults in enjoyment of reading – particularly those who struggle.

HUMAN RESOURCES
Modern Apprenticeship programme: Ann Alexander & Laura McKie.
Programme development and recruitment into 52 Modern Apprenticeship posts

PHARMACY PRESCRIBING & SUPPORT UNIT
Glasgow Royal Infirmary Pharmacy Team.
Evaluating the impact of clinical pharmacy services over seven days.

PUBLIC HEALTH
Active Staff Project.
Led the development of physical activity programmes for staff as part of the Commonwealth Games Legacy.

REGIONAL SERVICES
Acute Oncology Redesign Team.
Redesign initiative at the Beatson West of Scotland Cancer Centre.

REHABILITATION & ASSESSMENT
Angela Greener.
Experienced Senior Charge Nurse with excellent leadership and team building skills, an adaptable change-agent.

SURGERY & ANAESTHETICS
Surgical Nurse Practitioners.
Leading the way in developing skilled, patient centred practice in nursing.

WOMEN & CHILDREN'S SERVICES
Catriona Riddell, Graham Haddock & Ward 4b, RHSC.
Delivering exceptional standards of patient centred care and treatment. Highly valued by patients.

EAST DUNBARTONSHIRE CHP
East Dunbartonshire Community Mental Health Team.
Support for the NHS Scotland Modern Apprenticeship scheme.

EAST RENFREWSHIRE CHCP
Elaine Moore.
For the organised and administered arrangements in place for the inspection of Integrated Children's Services.

GLASGOW CITY CHP
Michelle Hunt & Jemma Cassidy.
This is awarded for The Sunday Social – a happy and safe environment for people in recovery.

RENFREWSHIRE CHP
NetWork Vocational Rehabilitation Service.
Awarded for the Development and Delivery of The Network Vocational Rehabilitation Service.

WEST DUNBARTONSHIRE CHCP
Integrated Community Palliative Care Programme – Val McIver, Lynne McKnight & Pamela MacIntyre.
Improving palliative care for older people in the community.

CLINICAL PRACTICE

This award recognises the importance of staff innovations which help and improve everyday practices in the workplace and/or approaches to patient care.
WINNER – Development of the National Early Warning Score and Sepsis Screening Tool.
A mobile app designed for use by clinicians in diagnosing/managing sepsis in patients.

IMPROVING HEALTH

Commending staff who have a Healthy Working Lives idea or have implemented an initiative to improve healthy eating, smoking cessation or improving mental health.
WINNER – Cervical Screening Social Marketing Campaign.
This innovative "smear" campaign was designed to improve the uptake of cervical screening among 20 to 35 year olds across NHSGGC.

NURSING

This award recognises nurses who demonstrate the best qualities of care and the ethos of nursing.
WINNER – The Nursing Team, Ward 64, Southern General Hospital, pictured top.
This diverse team works continuously to meet the highest standards of functionality to ensure patients receive the best possible care, pre and post medical procedures.

PATIENT CENTRED CARE

For staff from different departments, directorates or services who are working together in new ways to improve the way we deliver services to our patients.
WINNER – Neil Quinn, Janet Tobin &

Ann Forsyth, Eastbank Training and Conference Centre.

This virtual team worked together to support and promote Caring to Ask, a workstream aiming to ensure that the issues of inequalities and sensitive practice are key considerations of every interaction with patients and service users.

USING RESOURCES BETTER

Specifically for staff who have increased efficiencies in the way they work or deliver services more effectively.
WINNER – Road to Recovery Implementation Programme, pictured below.
To address the high percentage of addition service users not in employment. The Road to Recovery programme is the link from treatment to volunteering to education and ultimately employment.

VOLUNTEER

Recognising members of the public/staff who provide outstanding help and support through volunteering or providing patient opinions, either on a Public Partnership Forum within a CH(C)P or on a patients panel. People who go that extra mile, contributing tirelessly for the benefit of others.
WINNER – The Auxiliary Committee, Mental Health Services, members pictured left.
The committee tirelessly raise funds to resource therapeutic activity programmes on all the wards at Gartnavel Royal Hospital. Each member of the committee has committed their time and effort to mental health services for at least seven years and for some it is many more.



Road to recovery programme

