Joint Meeting of the Youth and Family Panels

19th of April
2007
Correct Design
Specific Needs
Radio Lollipop

Test Difficult Areas
e.g. x-ray

Ward support areas
- Want your input.
- Offward toilets +
  pantries for carers
- Children's play areas

Later on look at:
- Room layouts e.g.
  Spiritual care

Think out of the
Clinical box

Want detailed ideas
for a few areas...
Classroom, family support

Architect drawings mid-May
Still time after that for
feedback.
Parents Issues

1. Car Parking
2. Getting a cup of tea
3. Toilets too far away
Adolescent Units

- Stuff to do for Adolescents - Andrew
- Try and get something unna - Nanny
- Not just TV's or Playstations - Alison
  Internet access - MSN too risky

Internet Cafe
- Late night Shopping
  - pyjamas and nightclothes etc

24 Hour

Subtitles needed

Subtitles - Andrew

Internet access - Nanny

Internet access - Alison
  Too risky
How do we get more people involved?

= Schools, Workbooks
* SEA schools discussion groups
* Feed into local support groups
* Community Centres
* Internet
* Different Radio Stations
* Talking Scotland
  * Feedback boxes in schools - Stated??
  * Hospital Outpatients feedback boxes
* Virtual feedback
* Networks
* Sign
* The Gathering
How?

* Big Group too argumentative
* Feed in ideas from other groups e.g. Philadelphia Youth Panel
* Family Panel to visit other Hospitals
  ➔ see what’s possible, what works, what doesn’t
* Family Panel + Youth Panel to go around and collect ideas on drawings and feedback.
* Good to listen to architects
* Involve Better Access to Healthcare (Bath)
* Trial room once design agreed.
* Shift focus - Laws say Care should be patient and user focussed.
Family Panel will meet to discuss findings from hospital visits.

- Work on entrance areas and support areas of wards.
- Actions:
  - Email Philadelphia
  - Architects will come up and talk to Family/Youth Panel - give input.
  - Visits to other Hospitals - Kott
    - Breckon / Aberdeen / HCI
  - Send list of activities to Marge
  - Youth Panel to discuss internet and mobile phones -
    - Meet with B.A.T.H. also meet to discuss hospital food.