HEAT Performance

- NHS Greater Glasgow & Clyde exceeded the target for the **percentage of 3 – 5 year olds registered with a dentist**, reporting 94.1% against a target of 79% at December 2010.

- A total of 21,285 **alcohol brief interventions** were reported in March 2010, exceeding the planned number of 16,902 interventions.

- NHSGGC failed to reach the **smoking cessation** target.

- The reported 23.6% of **babies exclusively breastfeeding at 6 – 8 weeks** is below the 28% milestone and performance remains the same as reported last year.

- The percentage of **children aged 2 year that received an MMR vaccination** increased from 92.2% in March 2009 to 94.1% in 2010 but just below the target of 95%.

- The percentage of **children aged 5 years that received a MMR vaccination** increased from 95.5% in March 2009 to 96.1% in March 2010 exceeding the target of 95%.

- Cancer waiting times continued to improve with **96.3% of patients being seen within 62 days** in NHSGGC exceeding the target of 95%.

- No patients in NHSGGC **waited more than 12 weeks for first outpatient appointment, admission for inpatient or daycase treatment.**

- **No patient waited longer than 6 weeks for key diagnostic tests** at March 2010.

- **QIS Improving Clinical Governance Risk Management standards** – The Board achieved a score of 9 in its recent review, a significant improvement on its previous score of 6.

- **Dementia** – 8,720 people were registered on dementia registers and received early care, exceeding the target of 7,990.

- NHSGGC did not meet the target for the rate of **accident and emergency attendances** recording 3,442 attendances in March 2010 against a target of 3,242.

- NHSGGC achieved significant reductions in **Staphylococcus Aureus Bacteraemia** and exceeded the required reduction by 2010.

- NHSGGC achieved significant reductions in the number of **C Diff infections** reported and exceeded the required reduction by 2010.
• In line with the 2010 target, there were zero delayed discharges over 6 weeks reported in the April 2010 census.

• 56 children completed 75% of the 12 week Child Healthy Weight Intervention programme by March 2010, which was significantly below target. However, significant progress has been made in establishing the infrastructure to support the programme along with key partners and the Board anticipate an improvement during the next year.

• The percentage of day surgery carried out at NHSGGC was 74.9%, falling slightly short of the 76.5% target at January 2010.

• The average length of stay for non-routine patients in NHSGGC was 3.7 days, exceeding the 2010 target of 4.1 days.

• The percentage of new outpatient DNAs was 13.6% at March 2010 falling short of the 11.3% target.

• NHSGGC has remained in financial balance and exceeded the cash efficiency target.

• The percentage of Community Health Index (CHI) usage at March 2010 was 97.7% exceeding the 97% target.

• The 4.9% sickness absence rate recorded among NHSGGC staff fell short of the 4% target for March 2010.

• In NHSGGC 94.9% of patients were able to access a member of the GP Practice Team within 48 hours, exceeding the target of 90% and an improvement on the year previous' performance. 86.2% of patients in NHSGGC were able to obtain a consultation with a GP in advance.