

**NHS GREATER GLASGOW AND CLYDE**

**2012 ANNUAL REVIEW**

**AGENDA**

- 1. Introductions and opening comments by Minister**
- 2. Everyone has the best start in life and is able to live longer healthier lives**
- 3. Healthcare is safe for every person, every time**
- 4. Everyone has a positive experience of healthcare**
- 5. Staff feel supported and engaged**
- 6. People are able to live well at home or in the community**
- 7. Best use is made of available resources**
- 8. Conclusion and Summing Up**
- 9. Public Question and Answer Session**