Today’s Structure

• Introductions
• Area Partnership Forum
• Area Clinical Forum
• NHS Greater Glasgow and Clyde’s Key Achievements and Challenges
• Public Questions and Answers
Annual Review Panel

- Andrew Robertson, Chairman
- Robert Calderwood, Chief Executive
- Grant Archibald, Interim Lead Director, Acute Services
- Rosslyn Crocket, Nurse Director
- Dr Jennifer Armstrong, Medical Director
- Dr Linda de Caestecker, Director of Public Health
- Keith Redpath, Interim Chief Officer, West Dunbartonshire CHCP
2013 – 14 Annual Review

Themes

- Person Centred
- Safe
- Effective
2013 – 14 Annual Review

Person Centred

Key Achievements:

• Smoking cessation in deprived areas
• Child healthy weight interventions
• Alcohol brief interventions
• Alcohol and drugs three week referral to treatment waiting times
• Person Centred Health and Care Collaborative
Person Centred

Challenges:

• Child fluoride varnishing

• Tackling inequalities

• Creating seamless patient services:
  - Health and social care integration agenda
  - Opening the new South Glasgow Hospital
2013 – 14 Annual Review

Safe

Key Achievements:

• Significant Clinical Incidents Policy
• C.Difficile
• Hand Hygiene Compliance (62% in 2007 – 98% in 2014)
• Scottish Patient Safety Programme
• 10 Safety Essentials
• Improved GP Prescribing
Challenges:
• MRSA/MSSA

Healthcare Environment Inspections:
• Seven unannounced visits and two announced
• 16 requirements and 30 recommendations
• Action plans developed to ensure necessary improvements have been put in place

Older People In Acute Care:
• Three unannounced visits
• Key themes include personalised care plans, dementia/cognitive impairment
Effective

Key Achievements:

• Continue to exceed the 18 week Referral To Treatment
• New outpatient maximum 12 week wait
• Reductions in Child & Adolescent Mental Health Service waits
• Reducing A&E attendances
• Financial balance and efficiency savings
• Capital Programme on time and within budget
• Board/Quality and Performance Committee
Effective

Challenges:

• Accident & Emergency four hour waits
• Admissions to Stroke Unit
• Delayed Discharges
• Cancer referrals and waits 62 and 31 days
• Sickness Absence
Looking Ahead

- Address key performance challenges
- Addressing inequalities
- Listening and responding to patient experience
- Progress the Integration of Adult Health & Social Care Agenda
- Reshaping acute services:
  - Opening the new South Glasgow Hospital in 2015
  - Other hospital moves
- Achieving financial balance